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**OFFICE OF THE POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE
DECISION RECORD**

Decision Record Number: 812012

Title: National e-Commerce Initiative

Executive Summary: The OPCC for Dorset is leading a collaborative venture to develop a national e-commerce solution for dealing with public facing transactions in connection with police services. 22 forces need to sign up to join the initiative which will start by providing a system for dealing with firearms licensing. Humberside signed a letter of intent early in 2012 and approval is now needed to formally enter into the collaboration agreement.

Recommendation: Approval is given to enter into the collaboration agreement with the Office of the Police and Crime Commissioner for Dorset with an initial joining fee of £38,000 and an annual fee in connection with firearms licensing estimated to be £4,200 p.a.

Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above request has my approval.

Signature



Date 21.12.12

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**POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE**

DECISION RECORD: SUPPORTING REPORT FOR DECISION

Title: National e-Commerce Initiative

Date: 21 December 2012

1. Purpose:

- 1.1 The purpose of the report is to seek approval to enter into a nation collaboration agreement with the OPCC for Dorset to develop a national e-commerce initiative for public facing transactions in connection with police services.

2. Issue:

- 2.1 There is a need to give approval to enter into the collaboration agreement to take part in a national e-commerce initiative in respect of police services.

3. Recommendation:

- 3.1 Approval is given to enter into the collaboration agreement with the Office of the Police and Crime Commissioner for Dorset with an initial joining fee of £38,000 and an annual fee in connection with firearms licensing estimated to be £4,200 p.a.

4. Background

- 4.1 The OPCC for Dorset is acting as lead for an initiative to develop an end to end e-commerce solution to be able to deal transactions in respect of public facing services.
- 4.2 Early in 2012 the Chief Constable indicated his intent to join the venture that is seen as a first step in producing an "amazon.co.uk" for policing.
- 4.3 It will start with firearms licensing services and then be extended to other address other areas of business such as liquor licensing, speed awareness bookings, police recruitment. The intention is that it will be capable of dealing with any other public facing transactional services.
- 4.4 The initiative is linked to the government's e-pay online payments system. This will allow forces to receive payment for services provided for a fee.

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- 4.5 The benefits of the system will be significant improvements in customer services. The service will be provided on a national platform and provides opportunities for sharing services. It will also mean significant processing efficiencies.
- 4.6 The project is being managed under the Home Office project board arrangement.

5. Options

- 5.1 The options are either join this collaborative venture which aims to improve the way in which the service interacts with the public or to stand outside the national model.
- 5.2 The preferred option is to enter into the arrangement. This is consistent with the aim of improving customer service. It also accords with your views on reducing bureaucracy and improving efficiency.

6. Risks/Implications

- 6.1 There are risks that the initiative will not go ahead due to lack of commitment and that it will not work if it does go ahead.
- 6.2 22 forces need to join the initiative to generate the 140,000 transactions p.a. needed to make the first stage viable. By supporting the initiative this improves the likelihood of it progressing. If insufficient forces sign up to the collaborative agreement then the project will not proceed.
- 6.3 The joining fee pays for the set up of the solution and integration with force systems. It will only be payable when user testing has been completed. This means that we will only pay for the system once it is working.

7. Financial Comments

- 7.1 The costs associated with the first stage of the initiative will commit the Force to an initial joining fee of the £38,000 and an annual fee in connection with firearms licensing of £4,200. These costs can be met from existing approved budgets.

8. Legal Comments:

- 8.1 The national e-commerce solution for policing services requires a collaboration agreement involving all participating forces. The Policing Protocol provides that such agreements can be entered into with the approval of the PCC. Chief Constables and PCCs have a legal power and duty to enter into collaboration agreements to improve efficiency or effectiveness of one or more police forces.

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8.2 The agreement can be terminated at one month's notice and will automatically be terminated if insufficient forces sign up to the venture.

9. Equality Comments:

9.1 There are no equalities implications.

10. Next steps:

10.1 The next steps if the recommendation is approved will be to sign the agreement and to consider the involvement of Humberside police staff in the national roll out plan.

11. Background/Supporting Papers

ACPO/Firearms and Explosives Licensing Working Group Correspondence dated 20 November 2012.