OFFICE OF THE POLICE AND CRIME COMMISSIONER FOR HUMBERSIDE **DECISION RECORD**

Decision Record Number: 01/2019

Title: Independent Accreditation Programme for delivery of services for sexual violence.

Executive Summary:

This paper outlines the case for procuring a quality standards accreditation for the Sexual Violence service for Humberside.

The Commissioner directly provides funding for the existing sexual violence service, for delivery of interventions in respect of victims of sexual assault via the MOJ Victims grant.

Decision:

That the request for running the accreditation for the financial period of 2018/19 at a total cost of £8,000 be approved.

Background Report: Open

Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct. Any such interests are recorded below.

The above request has my approval.

Signature

Date 16-1-19

POLICE AND CRIME COMMISSIONER FOR HUMBERSIDE

SUBMISSION FOR: /DECISION

OPEN

Title: Independent Accreditation Programme for delivery of services for sexual

violence.

Date: January 2018

1. Executive Summary

This paper outlines the case for purchasing the Independent Accreditation Programme for the sexual violence service which is commissioned by the Humberside OPCC. The Commissioner directly provides funding from the victims grant for the Blue Door service, delivering over a Humberside footprint.

The paper proposes to run the accreditation within the current financial year. Obtaining the accreditation will provide an improved contract management framework, and an assurance of quality in a service which reduces high levels of harm to communities and individuals in Humberside. This directly supports the Police and Crime Plan in delivering services for victims and the most vulnerable.

Recommendation(s)

It is recommended that the PCC supports the request for accessing the accreditation at a total cost of £8,000, to be allocated from the victim services element of the community safety budget for the financial period of 2018/19.

2. Background

The Blue Door have delivered Independent Sexual Violence services for children and adults within the Humberside region since 2014. The organisation has grown considerably within this period to meet local needs and an increasing demand. The OPCC are actively managing the contract and have assurance of performance against the Police and crime plan. However, other than the Home Office guidance on sexual violence services there has been an absence of quality standards specific to this industry.

In light of the above Lime Culture CIC launched the Quality standards for sexual violence and specific standards for male survivors in October 2018. These are made up of 20 individual standards across four domains; 1. Leadership & Governance, 2. Access & Engagement, 3. Service Delivery and Outcomes & 4. Evaluation. The Quality Standards create a framework and benchmark that can be used to develop and improve service provision and enable overall quality of services so that;

- Victims/survivors of sexual violence will have confidence in the quality of the service they are accessing,
- The service provider will be able to evidence the quality of their Independent Sexual Violence Service provision against the Quality Standards,
- The OPCC contract and performance management is assured against the Quality Standards

Sitting alongside the Quality Standards is the Independent Accreditation Programme, to validate sexual violence services and award a Quality Mark to those services that demonstrate they meet the Quality Standards. This is done through an independent accreditation process, which includes a documentary evidence review, one-to-one interviews, focus groups and site visit(s).

It is proposed that these standards and the accreditation form the basis of a review of the existing service, improve contract the management framework and provide the OPCC with an independent assessment of quality from which to benchmark.

The costs for the accreditation is to be funded from the victim services element of the community safety budget and is made up of the following:

11	Blue Door Service	
	Accreditation Core Costs	If policy and procedures are the same across sites
Sexual violence - CYP and Adults	£3,500	£1,000
Male Standards	£3,500	N/A

3. Options and Risks

Option 1 - Do nothing - don't fund

This option is not recommended as it does not bring the service in line with most current industry standards.

Option 2 - Provider funds

This option is problematic in terms of the provider's ability to finance. There is scope within the specification for continuous improvement, however the levels of funding required are beyond the capabilities of a small third sector provider. This would result in adopting the quality standards without undergoing the accreditation.

Option 3 – Procure the accreditation

Procure the accreditation via Lime Culture and support the providers throughout the process, this option is recommended because it builds confidence and assurance within the system and builds on an improving position, is affordable and can be undertaken on a contract management approach.

The basis of recommending this option is that:

- The OPCC provides funding of £8,000
- The OPCC continues to develop a performance framework for sexual violence and is able to display the impact of the delivery partnerships within this sector.
- The OPCC is assured of the quality of service delivery and is able to demonstrate improved service quality within these key areas of increasing demand and high harm to communities and individuals.

4. Financial Implications

Should option 3 be agreed then there are no financial implications other than cost of the accreditation.

5. Legal Implications

There are no legal implications

6. Equalities Implications

There are no equalities issues to be considered.

7. Consultation

Both service providers and commissioners have been consulted on the development of the quality standards and the accreditation throughout 2018. The commissioning and contracts manager has spoken to fellow commissioners across the region and Lime Culture CIC to obtain an understanding of the content of the accreditation. Further consultation will be provided by Lime Culture should Option 3 be agreed.

8. Media information

None

9. Background documents

None.

10. Publication

PLEASE COMPLETE AND APPEND THE FOLLOWING TABLE TO ALL REPORTS THAT REQUIRE A DECISION FROM THE COMMISSIONER

This matrix provides a simple check list for the things you need to have considered within your report. If there are no implications please state

I have informed and sought advice from HR, Legal, Finance, OPCC officer(s) etc prior to submitting this report for official comments	Yes
Is this report proposing an amendment to the budget?	Yes
Value for money considerations have been accounted for within the report	Yes
The report is approved by the relevant Chief Officer	Yes
I have included any procurement/commercial issues/implications within the report	Yes
I have liaised with Corporate Communications on any communications issues	No –None required
I have completed an Equalities Impact Assessment and the outcomes are included within the report	No - None required
I have included any equalities, diversity and or human rights implications within the report	Yes – There are none
Any Health and Safety implications are included within the report	Yes – in broad terms on the health and wellbeing impact on service users
I have included information about how this report contributes to the delivery of the Commissioner's Police and Crime Plan	Yes