Dear, thank you for your Freedom of Information request. Our response is as follows:

1. What (if any software) do you use to monitor/process FOI requests?

We do not have any specific software within the Office of the Police and Crime Commissioner for Humberside for this purpose, we utilise the facilities of Microsoft Office and Sharepoint which are already available to us to handle FOI requests.

2. Is that software externally purchased, if so please can you provide the name of the company

Not applicable.

3. Please provide the cost of purchasing it or the cost of the internal development

Not applicable.

4. What software do you use to look after your orginsations assets?

The Force's assets, which technically come under the Commissioner, are managed by the Force's Estates Department. The information that you are requesting is therefore likely to be held by Humberside Police. I understand that you have also submitted this request to them and I trust that you will therefore receive a response from them in due course.

5. Is that software externally purchased, if so please can you provide the name of the company

Not applicable.

6. Please provide the cost of purchasing it or the cost of the internal development

Not applicable.

I hope you find this information helpful. If you think that we have not supplied information in accordance with our Publication Scheme or under general rights of access then you have the right to ask for an internal review. Any request for an internal review should be made within 30 days and addressed to:

Martin Scoble Chief Executive Office of the Police and Crime Commissioner for Humberside The Lawns Harland Way Cottingham HU16 5SN

E-mail: pcc@humberside.pnn.police.uk

We would aim to complete an internal review within 20 working days.

If you are not content with the outcome of an internal review, you have the right to apply directly to the Information Commissioner for a decision. The Information

Commissioner can be contacted at: Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF.

Yours sincerely

Louise Johnson