

ACCOUNTABILITY BOARD: ACTIVITY SCHEDULE 14/11/22

PRESENT: Chief Constable, Deputy Chief Constable, Assistant Chief Constable (Crime and Operations), T/Assistant Chief Constable (Local Policing), Force Head of Finance and Business Services, Force Performance and Demand Manager, Police and Crime Commissioner (PCC), OPCC Chief Executive, OPCC Chief Finance Officer, OPCC Head of Assurance and Statutory Duties, OPCC Assurance Officer.

| ITEM | REPORT | BRIEF DESCRIPTION | ACTION | OWNER | TIMESCALE |
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| 1 | Welcome and Introductions | Meeting at Humberside Police HQ, Priory Road. Apologies: Force Head of Corporate Development | | | |
| 2 | Action Schedule Updates | | | | |
| Inspections, Audits and Reviews | | | | | |
| 3a | HMICFRS Update | DCC updated. PEEL inspection report due for publication 25/11/22. Thematic CSE (Child Sexual Exploitation) identified good practice around areas such as investigation and use of arrests. Areas for development already actioned around intelligence and tasking. Custody inspection will be within a cycle before June 2023. Recommendations and actions from 2017 inspection worked through and good progress made. ACC (Crime and Operations) stated they were looking at recommendations from other forces inspected to ensure preparedness. DCC stated that they were seeking clarification around future PEEL inspection timetable. OPCC Chief Executive asked about the recent thematic inspection report around vetting, misconduct and misogyny in the police service. | Report PEEL findings to Police and Crime Panel on 29/11/22. Co-ordinate media responses. Narrative to next Accountability Board around approach, governance and action in response to thematic report on vetting, misconduct and misogyny in police service. | PCC Force Head of Corporate Communications and OPCC Communications & Engagement Manager DCC | 29/11/22 Up to 25/11/22 January 2023 |
| 3b | Code of Corporate Governance Checklist Progress | OPCC Head of Assurance and Statutory Duties updated. Four areas covering collaboration, Service Level Agreements, Regional Contract Standing Orders, and internal audit identified. Work either ongoing or complete. | Update report to a future Accountability Board. | OPCC Head of Assurance and Statutory Duties | May 2023 |
| Collaboration and Partnerships | | | | | |
| 4a | Regional Collaboration – Yath Regional Scientific Support Services | ACC (Crime and Operations) updated. Challenging period due to procurement of forensic services. Expected increase in costs. Variance in costs around £400k, which raised question around cost recovery, but no impact locally. | Regional collaboration updates to follow agreed reporting template in future. | ACC (Crime and Operations) | Ongoing |

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| | | PCC felt paper has lost some detail compared with previous update from regional team. OPCC Chief Executive stated need to follow agreed template in future. | | | |
| 4b | Regional Procurement Review | ACO (Resources) updated. Developing costed models for potential approaches to procurement. | Report back to future Accountability Board when final options identified. | ACO (Resources) | TBA |
| 4c | IS Collaboration | ACO (Resources) updated. Currently benchmarking with other forces but need more engagement from them. Potential costs significant. CC stated there were forces with lower costs who were also innovative. | Report back to future Accountability Board when final options identified. | ACO (Resources) | TBA |
| Risks | | | | | |
| 5 | Force Strategic Risk Register – by exception | DCC updated. No new risks identified. Covid-19 risk now transferred to business as usual. Risk around vehicles now reduced. ACO (Crime and Operations) added that digital forensics risk was expected for full sign-off. | | | |
| People | | | | | |
| 6a | People Services Update | ACO (Resources) updated. Healthy pipeline for police officer recruitment – 419 applications progressing. No issues with current programmes. Police Now pathways developed for 2023 – plan for further 10 officers to be placed on scheme. PCSO understrength (further updated at Item 7) but will remain until details of future settlement known. Positive Action approach progressing well. CC confident numbers will continue to increase. PCC discussed update from Home Secretary on driving forward IPLDP (Initial Police Learning and Development Programme) approach. CC added they were awaiting College of Policing reaction. OPCC Chief Executive discussed Special Constables update and it was clarified that tables contained duties not hours. Discussion around encouraging community volunteers and engagement with cadets. | Future reports to track Special Constables by hours as well as duties. Cadet engagement to include in future reports. | ACO (Resources) ACO (Resources) | January 2023 January 2023 |
| 6b | Race Action Plan | DCC updated. Recent Building Bridges event positive and senior officers more engaged. Future phases planned. Mentoring programmes in place including female development programme across all nine areas. | | | |

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| | | <p>Discussion around becoming exemplar Force. PCC stated appreciation for ongoing work and supported direction. DCC stated all elements of diversity were being focused on.</p> <p>T/Assistant Chief Constable (Local Policing) stated Force well placed compared to peers and looking at how to support our communities better.</p> <p>OPCC Chief Executive stated offer to work together to shape the future requirement.</p> | OPCC to work with Force and partners to shape requirements locally. | OPCC Chief Executive | January 2023 |
| Finance | | | | | |
| 7a | Mid-Year Financial Review | <p>Force Head of Finance and Business Services updated.</p> <p>Forecast underspend of £1.177m. IPLDP route providing significant savings. Offsetting pressures include energy costs, wellbeing and covid grant use. Significant overtime pressures but plans to manage and governance in place.</p> <p>Pay award uses Home Office funding and National Insurance reversal savings.</p> <p>Reserves forecast of £29.762m, suggested £560k for Operation Conference.</p> <p>Proceeds of crime – Force share fully spent and lost property element for PCC to spend on community issues.</p> <p>PCC asked about court decision that proceeds of less than £1k should be allocated to local boxing club – ACC (Crime and Operations) liaising around this.</p> <p>PCC clarified not wanting significant underspends given precepting, especially given current economic situation for public. PCC understands need for Force to be cautious.</p> <p>PCC asked for clarification on ill-health retirement figures. Force Head of Finance and Business Services stated expectation of 6 p.a. going forward. CC added this was prudent approach. Force Head of Finance and Business Services discussed pay award, which is £12m over planned in five-year period. PCC stated need to explain to public. OPCC Chief Executive discussed redundancy and pension strain costs must be approved via PCC.</p> | <p>Ensure redundancy and pension strain costs are approved by the PCC.</p> <p>Breakdown of Grip funding to next Accountability Board meeting.</p> <p>Develop list of collaborative activities to provide update in future reports.</p> | <p>ACO (Resources)</p> <p>ACC (Local Policing)</p> <p>OPCC Head of Assurance and Statutory Duties, and Force Head of Finance and Business Services</p> | <p>January 2023</p> <p>January 2023</p> <p>November 2022</p> |

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| | | Discussed overtime pressures and allocation of Grip funding. ACC (Local Policing) following guidelines in place. OPCC Chief Executive asked for inclusion of further collaborative activities in future reports. | | | |
| 7b | Digital Innovation Update | DCC updated. £20k spent so far in financial year. Update provided on Visibeat, VR public order and power apps. ACO (Resources) discussed Salesforce partnership to consider marketing platform for keeping victims of crime informed through automated life cycle of a crime and range of approaches. PCC asked about future revenue stream. OPCC Chief Executive mentioned future MoJ funding streams for electronic monitoring bid over next two years. | Brief OPCC Victim Services Co-ordinator on development by Force. Discuss MoJ funding streams for electronic monitoring at future Force Digital Innovation Board. | ACO (Resources) OPCC Head of Assurance and Statutory Duties | January 2023 January 2023 |
| Performance | | | | | |
| 8a | Performance Measures Reporting Process | OPCC Chief Executive discussed reporting format requested from Force and discussion that had led to Item 8b. | | | |
| 8b | Police and Crime Plan: Strategic Measures Update – including National Measures | Force Performance and Demand Manager updated on national measures and measurement against Home Office requirements. Specific focus on homicide and neighbourhood policing measures. Homicide created sharing of feedback between forces, although small numbers subject to fluctuation. Neighbourhood policing measures highlighted higher levels of residential burglary compared to some, but not flagged. Force monitoring on daily basis. Force seen 15% reduction in burglary. PCC asked what due to. DCC stated increased use of stop and search and focus by Force (not just local policing resources). ACC (Local Policing) added mandated attendance at all dwelling burglaries. App on trial South Bank and Good Sam App for forensics. DCC added need for focus on robbery, violence and burglary. CC added Operation Galaxy in place. Force Performance and Demand Manager discussed advised proxy data being used where currently no robust national data – nothing of concern at present. | | | |

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| | | <p>OPCC Chief Executive discussed requirements of statutory Specified Information Order and need to record specific actions for forthcoming quarter. Force Performance and Demand Manager discussed Police and Crime Plan measures report which included narrative. OPCC Chief Executive stated they were content with approach, it provided good balance of information. Assurances sought around sharing report with Police and Crime Panel each quarter. Request also made to include Crimestoppers data in future reports. DCC added Humber Talking in place locally, which showed improving picture around confidence.</p> | <p>Develop bullet points with specific narrative around actions for the forthcoming quarter – include standard narrative each quarter and work of Operation Galaxy.</p> <p>Include Crimestoppers data in future quarterly Police and Crime Plan Measures reports.</p> | <p>ACC (Local Policing) and Force Performance and Demand Manager</p> <p>Force Performance and Demand Manager</p> | <p>December 2022</p> <p>January 2023</p> |
| 8c | VAWG | <p>ACC (Local Policing) updated. There is need for national consistency. Discussion around Pathfinder forces and how to take forward. Discussed VAWG local partnership approach, including statement of intent, self-assessment and co-ordination pan-Humber through key meeting in December 2022. Learning packages developed with Dr Jessica Taylor being rolled-out in early 2023. Recent highlights included positive impact at Hull University Freshers Week, traction by Neighbourhood Policing Teams in communities, and communications strategy via Stagecoach. Confirmed that C/Insp VAWG would be taking Force VAWG lead. DCC added national indicators and outcomes being developed. PCC stated need to concentrate also on bystanders – ACC (Local Policing) taking this through co-ordination group. OPCC Chief Executive discussed need to see VAWG Action Plan stated there were multiple action plans in place.</p> | <p>Provide OPCC with VAWG Action Plan and response to National Police Lead for VAWG.</p> | <p>DCC</p> | <p>December 2022</p> |
| 8d | PSD Update | <p>DCC updated. Discussed Initial Complaint Resolution Team (ICRT) progress and speed of resolution. One key metric around increased timeliness of complaints handling. OPCC Chief Executive provided feedback from OPCC on small number of complaints with recommendations made where phone-call could have been made. DCC stated Force commitment to phone all such complainants.</p> | <p>Ensure commitment to telephone all complainants in first instance.</p> | <p>DCC</p> | <p>January 2023</p> |

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| 8e | FCR Call Handling | ACC (Local Policing) updated. 999 calls showed national data at 80.6% in September (9 th) and 84.5% in October (4 th nationally). Internal data shows 89.6%. 101 data showed abandonment rate down and grade of service rising. Currently only 2.43% drop-off rate for 101. Force reviewing questions being asked around call satisfaction data. Good feedback from communities. | | | |
| Current and Significant Issues: Force | | | | | |
| 9a | Sustainability Update | ACO (Resources) updated – large amount of work, need to be more cohesive. Now split workstreams into three phases: understanding, developing and implementing. | Ensure sustainability update is standing item on Accountability Board. | ACO (Resources) | January 2023 |
| Current and Significant Issues: OPCC | | | | | |
| 9c | Policing and Crime Survey | OPCC Chief Executive updated and provided headline data – 2,822 responses from public. Information being developed into user-friendly document and publicised via OPCC website. Survey highlighted increase in local people understanding role of PCC. | Publish survey results for the public and agencies. | OPCC Chief Executive | January 2023 |