



HUMBERSIDE
POLICE & CRIME
COMMISSIONER



ANNUAL REPORT

2019-20



SUMMARY OF KEY ACHIEVEMENTS



Updated assurance framework holding the Force to account

Alcohol Abstinence Monitoring Requirement (AAMR) project completed



New complaint appeals review process live



Received a Partnership Award from Hull University for our work with students volunteering to be Appropriate Adults



Funded the Modern Slavery Coordinator for the Humber Modern Slavery Partnership



Funded Little Book of Big Scams to be printed and distributed



Introduced Community Speed Watch



Line managers provided Coaching training to further develop Employer of Choice culture



Achieved Gold Standard for Independent Custody Visiting Scheme

Improved the way that CSP's access funding and make claims



Began the Public Health Approach to Crime Reduction Partnership

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FOREWORD FROM KEITH HUNTER

Once again, I am really delighted to be able to present to you the Annual Report of the Office of the Police and Crime Commissioner (OPCC) for the Humberside Police area for the previous year, 2019-20.

This is the fourth such report of my tenure and details what should have been the last year of my current term in office. My four year term in office was to have lasted from May 2016 to May 2020, however the Coronavirus pandemic led to the postponement of elections due in May 2020 for one year until May 2021. For that reason my four year term has been extended to five years. It is planned that the following term in office for the Police and Crime Commissioner (PCC) will last for only three years (2021-2024) to bring the cycle of elections back on-track.

This report covers up until the start of the lockdown period in England but not what has happened during the lockdown.

The story this report presents is a really positive one of continuing progress, improvement and delivery from the OPCC, Humberside Police and the other services we commission and support in our efforts to deliver safer communities and support victims. In our previous Annual Report I was able to reflect upon the journey Humberside Police had been on since I got elected which had taken the Force to its best ever inspection gradings, being recognised as 'good' in every area of its operation. In addition, I was proud to be able to highlight how the OPCC had transformed into an organisation supporting communities and giving them a voice.

The past year has seen consolidation but also so much more. It is vitally important that we build sustainability in any improvements because the communities of the Humberside Police area have seen too many false dawns from the Force during the last 20-plus years. Whilst speed of improvement is of course important, I made a commitment that I would not seek short-term, transitory gains, for the sake of media headlines or popular approval, at the expense of building for the longer term. This approach has, and is, working. Some people have short memories so it is worth again just reflecting where we were in 2016 when I was voted into office. Humberside Police had sufficient funding for about 1550 officers but had actually only 1420, down from a height of over 2200. It had been graded as 'inadequate' or 'requires improvement' by the independent inspectorate repeatedly, officer morale was the lowest in the country, neighbourhood policing had been decimated, people could not get through on the 101 call system, partnership working had been largely ignored and communities had no voice, and the result was the confidence of communities in the Force had been massively undermined and crime was on the way up. That was only four years ago.

Now the Force has around 1950 officers with more to be recruited as part of the national uplift programme which will take our total back over the 2000 mark. It is seen as the most improved in the country, with well embedded neighbourhood teams working to priorities identified by the people in those communities, with OPCC Engagement Officers ensuring the community voice features in community safety decisions, a 'best in class' call-handling capability and every indicator shows the confidence of the public in the Force is growing. The effect? Well, we have turned the corner with crime and are seeing it reduce again and the Force now has the best morale in the country. This has been an unprecedented turnaround, but now is not the time for complacency and during the past year my mind has been on how we move to the next level, to become recognised as being outstanding. Merely having that realistic ambition for the Force is illustrative of the scale of the change we have seen in Humberside Police.



Developing and embedding robust planning and delivery models in both the OPCC and the Force has been a key requirement I have emphasised and promoted, possibly to the point of exhaustion for some of those on the receiving end, to ensure all activities are focussed on delivering against the aims in my Police and Crime Plan, on behalf of our communities. All too often, creating the environment for organisational excellence is not headline grabbing stuff and so perhaps isn't in the public eye as much as I would prefer. A lot of my effort and of my team has been working on developments such as these that will build the foundation for continued improvement in both the Force and the wider partnership. Recognising this we have also been working on methods to ensure information is available to the public to be able to see what we are doing in the OPCC, the continued growth of My Community Alert being an example of a very direct communication method not reliant on the whims of the print or broadcast media. Such methods allow us to make information available for anyone who signs up to the service.

Another background, but potentially major development we are instigating in the OPCC is the initiation of work to build a public health approach to crime (and violence in particular) without the additional funding some areas have received to assist with this. I chaired a meeting of Directors of Public Health, NHS England, Public Health England, Humberside Police, the Regional Education Director and Hull University which indicated a shared desire to really explore how we could take a multi-faceted approach to reducing violence and crime in our communities.

Whilst I want the Force to become excellent at preventing criminals committing offences and identifying and catching criminals when they do, I also want fewer people taking the decision to become criminals in the first place. The work to really understand how we can do that is now underway and will add to the safety of our communities. Again, this tends not to be headline grabbing stuff but it is vitally important if we are ever to address the underlying issues that have caused this area to be one of relatively high crime rates for generations.

That is just one example of the work that is ongoing and delivered through the OPCC. This report illustrates the full breadth of the work we do, all too often 'under the radar', which will add to the efforts of Humberside Police in creating the safe Humber area we all want.

The OPCC for Humberside has now really moved way beyond its origins as the successor to the old Police Authority office. Any comparisons are now completely redundant and this report illustrates why. The breadth of responsibility and work within the OPCC is way beyond anything the Police Authority could ever have imagined. The OPCC now has a recognised role as a commissioning body working with Humberside Police and partners to improve community safety and services for victims, whilst always striving to give communities a stronger voice in shaping these services. What is evident is that what we are doing is working but our desire and ambition to always improve further remains our driving force.



Keith Hunter
**POLICE AND CRIME
COMMISSIONER FOR
HUMBERSIDE**

COMMISSIONER IN THE MEDIA

MAY 2019

Custody Visiting Team Celebrate National Award



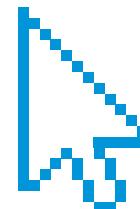
AUGUST 2019

Modern Slavery Partnership Coordinator Appointed



JULY 2019

'No More Knives' Video Launched



DECEMBER 2019

From Worst to
Best in Four Years

Policinginsight



FEBRUARY 2020

Lords pass
legislation on
Alcohol tagging

MARCH 2020

Successful bid to
increase Taser
capability



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INTRODUCING THE 2019-20 ANNUAL REPORT

This report provides an update on what we set out to achieve in 2019-20, as well as a broader update on various strands of work of the Office of the Police and Crime Commissioner (OPCC). This includes how we use volunteers, our role in independent scrutiny, how we spend the money available to us, what services we commission, and how we work with partners to achieve the aims of the Police and Crime Plan. The work of the team is vast and varied and this report is an ideal opportunity to share some of the work that may otherwise remain un-newsworthy and hidden to the public. You may recognise some of the projects operating but have no idea they were born from investments made by the Police and Crime Commissioner!

This annual report provides an update on the degree to which we delivered the products set out in the Delivery Plan 2019-20. The report is structured to provide an easy to understand 'at a glance' summary of achievements using a RAG rating system to demonstrate the degree to which the objective was achieved. We strive of course to have a green dashboard, however there are reasons why we may have not fully achieved something or deviated from the plan throughout the year. The report provides a summary of why the rating is given green, amber or red.

The plan splits the work of the OPCC into three main areas of business: Force Assurance, Communities and Engagement, and Statutory and Administration. This financial year saw further changes to our structure as we adapted to the constant challenge of new responsibilities such as new legislation that saw PCC's now taking responsibility for overseeing the review of complaints appeals and opportunities that arose through staff turnover. We had a key retirement in year, making the way for a new collaboration with Humberside Fire and Rescue Service, seconding two members of their team to the OPCC 2 days a week providing us resilience and a cost saving.

The OPCC continued to move away from paper filing systems this year. An audit of paper records was completed, with a full review, retention and disposal process taking place. The office now proactively publishes its Data Protection Impact Assessments along with its Data Protection policies and Freedom of Information responses. During the 2019-20 financial year, the OPCC received 16 requests under the Freedom of Information Act, all of which were responded to within the statutory timescale. No Subject Access Requests were received.

The Commissioner is committed to the principles of openness and transparency. As an office we must comply with the Elected Local Policing Bodies (Specified Information) Order 2011 (as amended). This requires us to publish information under various categories. In order to make this easy for people to locate, we have a handy index on our website, taking readers directly to the section they are interested in <https://www.humberside-pcc.gov.uk/Working-for-you/Transparency-Index.aspx>. Our commitment to transparency is recognised nationally and we were awarded the CoPaCC Open and Transparent Quality Mark for a sixth year!

For anyone who is a resident of one of the local authorities that make up the Humberside Police area, we have also included in the report an update specifically on your area. This section of the report helps to see what difference the OPCC makes at a local level. Our engagement officers have been instrumental in creating a stronger partnership footprint that allow improvements in community safety to be made. The Commissioner has also invested significant sums of money into Community Safety Partnerships (CSPs) in each area and this report provides an update on how these monies have helped support local projects and strategic programmes the Community Safety Partnerships have commissioned.

It would be remiss not to mention the impact of the COVID pandemic and how the OPCC have responded and adapted to work during this time. Whilst we were only feeling the start of this during the period that we are reporting on, up until March 2020, the team were able to ensure we maintained a 'Business as Usual' stance, delivering all aspects of our work albeit working from our homes rather than our office. It was a real test of our business continuity planning as well as our culture and teamwork, as we worked together to support each other and ensure we were able to add value and connect our community safety partners.



Some of the key areas of work we have achieved during this time have been:

- ▶ Commissioned a social media campaign to deliver awareness raising of Domestic Abuse support available through 'I can't wait for this to be over' reaching over 380,000 people and over 1.8 million views.
- ▶ Commissioned home school learning materials using the 'Not in Our Community' brand that were proactively shared through social media, safeguarding leads and to schools to help protect young people that may be spending more time online during the pandemic.
- ▶ Successfully bid for additional funding to pass on to agencies that are supporting victims of domestic and sexual abuse during the COVID crisis, bringing in over £400k more to the area.
- ▶ Published a weekly blog from the PCC, keeping the public informed of our work that was shared via My Community Alert, our website and social media channels.

Once again, I would like to extend my thanks to the people that work for and with the OPCC to help us to achieve our goals. This includes a stellar team of committed people that I am proud to have as my work family as well as a wide network of fantastic volunteers and committed partners.

This report will provide some examples of the excellent services that they provide and how when we work together we can achieve more for the communities we serve.

The OPCC has a set of values we use to guide our work that encapsulate what it is like to work in and with the OPCC. We are **AMBITIOUS**, we want the best for the communities we serve and strive to achieve the best we can for them. We are **BRAVE**, we will try new ways of working and challenge the status quo. We are **COMPASSIONATE**, we recognise the needs of the vulnerable and want the best care in victim recovery. We are **CONNECTING**, we recognise we are in a gifted position to identify where there could be strength in connecting people, partners and communities together. Finally, we work with **TRUST** underlying all that we do. Trust in one another as a team and trust with our partners. We hope that in being more transparent in what we do and how we work, that we build trust with our communities. Using these values we work to try and ensure our team are highly engaged. We have begun to survey each year our engagement levels and for 2019-20 we recorded 93% of staff as positively engaged with a net promoter score for workplace satisfaction of 73.3. We will continue to monitor these levels and continue to have in mind how we develop to be 'employer of choice' and attract and retain the best team we can.



Rachel Cook
CHIEF EXECUTIVE

FORCE ASSURANCE

The Police and Crime Commissioner has a statutory duty to hold the Chief Constable to account for Force performance. In order to work towards the outcomes in the Police and Crime Plan 2017-21, the OPCC Activity Plan 2019-20 identified a series of deliverables to contribute towards working towards those outcomes.

EFFECTIVE SYSTEM THAT ALLOWS THE OPCC TO UNDERSTAND PROGRESS AGAINST THE POLICE AND CRIME PLAN

- ✓ Initial Pentana modules implemented - risk, activity planning and correspondence.
- ✓ All users set up and assigned tasks.
- ✓ Records management policy and reporting protocols developed.
- ✗ Slower than expected implementation due to technical issues beyond our control (sorted in December 2019).
- ✗ Benefits realisation not yet undertaken due to delays in implementation.

COHESIVE ASSURANCE FRAMEWORK TO ENABLE THE PCC TO HOLD THE CHIEF CONSTABLE TO ACCOUNT

- ✓ Accountability Board in place (replaced Corporate Governance Group) - embedded into everyday business and functioning as intended.
- ✓ Regular assurance meetings between PCC, Chief Executive and Chief/Senior Force Officers.

FIT FOR PURPOSE CORPORATE GOVERNANCE FRAMEWORK THAT MEETS STATUTORY REQUIREMENTS AND PROVIDES FOR EFFECTIVE GOVERNANCE

- ✓ Revised Annual Governance Statement (AGS) developed and approved by the Joint Independent Audit Committee (JIAC).
- ✗ Revised Corporate Governance Framework will be finalised in 2020-21.

HUMBER-WIDE COMMUNITY SPEED WATCH SCHEME THAT IS INFORMED BY THE NEEDS OF OUR LOCAL COMMUNITIES, ENGAGING AND EMPOWERING THEM

- ✓ Community Speed Watch (CSW) scheme fully up and running.
- ✓ Evaluation undertaken - mainstreamed into business as usual.
- ✓ Considering benefits of joining national scheme.
- ✓ Dashboard with information and updates provided to assurance meetings.
- ✓ Regular updates on progress/results provided to the public via our website.

CLEAR PROCESS SHOWING HOW WE ENSURE BENEFIT AND VALUE FROM ALL THAT WE IMPLEMENT

- ✓ Dashboard in development via Force Performance and Demand Team - focused on Police and Crime Plan outcomes.
- ✗ Delayed due to technical issues with Power BI and need for further discussions in 2020-21.

FORCE-WIDE SCHEME(S) FOR APPROPRIATE ADULTS, COVERING BOTH ADULTS AND CHILDREN, THAT PROVIDES THEM WITH THE BEST LEVEL OF SERVICE POSSIBLE

- ✓ Reviewed provision on South Bank and Force - Force is content with service through other providers.
- ✗ Data now being collated on North Bank visits - still need to develop the mechanism for feeding back on how scheme is performing.

PLANNING PROCESS THAT IS SHARED BY THE FORCE, OPCC AND PARTNERS AS APPROPRIATE

- ✓ Worked with the Force on high-level indicators for Police and Crime Plan requirements.
- ✗ Work still progressing around Force planning process in 2020-21 and Her Majesty's Inspectorate of Constabulary (HMICFRS) around recommendations tracking.

MECHANISM TO UNDERSTAND THE PERSPECTIVE OF THE VICTIM AND THE PROCESSES INVOLVED IN THE ORGANISATIONS CONCERNED, WITH THE AIM OF IMPROVING ORGANISATIONAL LEARNING AND OUTCOMES FOR VICTIMS

- ✓ Now being taken forward through discussions between our Commissioning Team and service providers (Blue Door and Victim Support).

COMPREHENSIVE FRAMEWORK AND TRAINING FOR INDEPENDENT CUSTODY VISITORS AND REGIONAL PEER REVIEWS

- ✓ 'Books in the Nick' scheme fully implemented in both Custody Suites.
- ✓ All custody staff aware of allowing detainees to choose a book - scheme well received by detainees, who may take the book home with them.

RESEARCH REPORT THAT ALLOWS THE OPCC TO DEVELOP A CLEARER AND DEEPER UNDERSTANDING OF PUBLIC ATTITUDES TOWARDS POLICING PRIORITIES

- ✓ Work undertaken with Police Foundation - findings will inform future Police and Crime Plan revisions and our understanding of policing.
- ✓ PCC presented at/input to national findings debate at Police Foundation Annual Conference.

HUMBERSIDE INDEPENDENT CUSTODY VISITING SCHEME

PCCs are required by the Home Office National Preventive Mechanism to run Independent Custody Visiting Schemes as part of their assurance framework and community oversight. Our scheme is supported by ICVA (the Independent Custody Visiting Association) and we have worked closely with them on a national level, including representing them at a meeting of the UK National Preventive Mechanism. Our local scheme consists of two teams of volunteers, who make unannounced visits to police custody. The custody estate within Humberside consists of two large modern suites, with 36 cells in Grimsby and 40 cells in Hull.

Volunteers carry out inspections at each suite, ideally once per week, visiting detainees in their cells. They speak to detainees, asking them questions about their treatment and welfare. They inspect conditions throughout the custody suites and check on stocks of items, such as replacement clothing, reading materials, hygiene products and meals. They also check that religious articles are stored appropriately. All visits are reported to the OPCC and we share our data with the Independent Custody Visiting Association (ICVA) who collate national figures for the Home Office.

Examples of items noted and raised with custody staff:

We value our volunteers and their commitment to custody visiting. In June 2019 we held a Thank You event for all of our volunteers to show our appreciation, with many receiving awards for their valued long service. This year we also continued to recruit volunteers from a more diverse background and age group, to ensure the scheme is more representative of the community. We are raising awareness of our volunteering opportunities among university students and community groups in the Humberside area. We are also developing new methods of inspection and scrutiny, as well as how we report findings and recommendations to the police. This scrutiny work will become part of a wider scrutiny framework for the OPCC in 2020-21.

SCHEME PERFORMANCE

In 2019-20 our visitors achieved the following:

Number of inspections	55
Number of detainees who received a visit (detainees can refuse a visit)	246

"The detainee speaks limited English but has advised that he is happy with his treatment"

"Detainee wished to speak to somebody about their mental health - this has been brought to attention of custody staff"

"Detainee has PTSD (staff are aware) requested reading material and this was actioned by custody staff"

"Food and drink has been provided, Mum is aware, awaiting charging decision. Newspapers have been provided"

WE ACHIEVED GOLD STANDARD!

In May 2019 two of our custody visitors, Cheryl and David, were invited to an award ceremony at the House of Lords to receive our Gold Standard Award for ICVA's Quality Assessment Framework. They are pictured with Katie Kempen, CEO of ICVA.



SCRUTINISING CUSTODY RECORDS

In 2019-20 we participated in a pilot study, trialling new methodology, scrutinising custody records and recording their findings. This will enable an enhanced level of scrutiny around the treatment of detainees and highlight the quality of service provided by external agencies. Results from the pilot evaluation are being progressed through the Home Office for consideration in 2020-21. If successful, this will significantly change custody visiting. We are proud of the volunteers who have participated.

APPROPRIATE ADULTS

Our office continued to work with Hull University Student Union to develop the Appropriate Adult scheme, launched in October 2018. Students volunteer in the role of Appropriate Adult, offering a free, qualified service to help vulnerable adult detainees understand the custody processes and interview questions, giving advice whilst detained at Clough Road Custody Suite. They ensure fair and respectful treatment, advising detainees so they can participate effectively during interviews and proceedings. They also provide emotional support through what can be a difficult and worrying time.

In 2019-20 we recruited and trained further students, improving the availability and efficiency. There are now more than 50 students qualified in the role and the scheme is an affiliated member of the National Appropriate Adult Network (NAAN). Students are on call and often attend the custody suite immediately, enabling police investigations to progress and more effective evidence to be gathered from vulnerable detainees, allowing them to be released sooner from custody. The scheme receives excellent feedback from prisoner processing teams and interviewing officers.

The students also constantly express how they enjoy the role. They find the experience invaluable in helping secure careers within policing and other criminal justice organisations, and it is seen as a key volunteering opportunity for students at Hull University.

AWARD WINNING SCHEME!

The students on our Appropriate Adult scheme continued to win awards during 2019-20:

- ▶ HUU Award for Outstanding commitment to HUSSO and Outstanding work for the Students Union
- ▶ Yorkshire Women's Volunteering Project Award

- ▶ Proud to Be a Volunteer, Young Volunteer Award
- ▶ Derek Forster Award

Our office received the Hull University Union (HUU) Partnership Award, recognising our collaboration with them in supporting and developing the student experience.

We will continue to work with Hull University Student Union and expand our recruitment and training programme to enable new students to take the place of our original volunteers when they leave University and pursue their own careers. We continue to work alongside Humberside Police, reviewing and improving the logistics and performance of the scheme. In doing so, we aim to assist many more vulnerable adults during their time in police custody.

The scheme has not been expanded to the South Bank as local authorities and charities provide support for the Grimsby custody suite.

SCHEME PERFORMANCE

In 2019-20, the scheme provided the following support for detainees at Clough Road Custody Suite:

Number of attendees	115
Average time AAs spend at the custody suite	2 hours



“We could not have hoped for a better working partnership or such a successful project when we started out 18 months ago and this would not have been possible without the support that all have put in this year to make this happen. I am amazed at what has been achieved and how much the students have grown and developed with the project and with your help and guidance what they are going on to do in their future careers”.

Hull University Representative.

USE OF POLICE POWERS SCRUTINY

Using independent members managed by our office, the Stop and Search and Use of Force Scrutiny Panels are made up of people from different backgrounds and organisations who have a specific interest in the use of police powers. They meet quarterly to review Humberside Police's Use of Force and Stop and Search records, analysing the appropriateness of the powers used and assessing potential disproportionality. This is achieved through examination of police logs, reports and body worn video footage, providing feedback to the Force and highlighting any areas of concern or good practice.

During 2019-20, the scrutiny process was transferred across to the Assurance Team, and the process of scrutiny for both Use of Force and Stop and Search was strengthened further.

In addition to attending the scrutiny panels, members were also invited to observe and comment upon police training, including but not limited to Officer Safety Training, Stop and Search masterclasses and initial and refresher training on the use of Taser. Panel members have also observed public order policing activity such as high-risk football matches, attended the Force Control Room to speak with call handlers and visited both new and existing custody suites.

USE OF FORCE: 58 forms review (changed process in July 2019)

STOP AND SEARCH: 30 forms reviewed (changed process in October 2019)

These numbers will be higher during 2020-21 as the process develops further.

The OPCC will be undertaking a review of scrutiny during 2020-21, focusing on bringing together the various strands of scrutiny and potentially taking on further volunteers and subject areas such as hate crime.

During 2019-20, the panel identified:

- ▶ Quality of Use of Force forms completed by the Force improved – due to the quality of Taser training, improved auditing by the Force and the work of the scrutiny panel and their feedback to officers and supervisors.
- ▶ Quality of Stop and Search forms started to improve, although the scrutiny and audit process is less mature at present – however, the numbers of Stop and Search forms completed by the Force has significantly increased, with improved training and auditing starting to have a positive impact. The Force is undertaking a deep-dive around disproportionality and the scrutiny panel will be involved in scrutinising this work. During 2020-21, the scrutiny panel will be focusing on further reviews, learning and a deeper view on disproportionality.

“The availability of Body Worn Video footage was a massive enhancement to the scrutiny as they reinforced or brought to life the written recording where thoughts and circumstances can be subjective”

Ibi Alaiyemola, Panel member

“It is encouraging that the police are open to scrutiny of their use of force...they seem to be genuinely welcoming of the criticisms and suggestions made and ready to improve the reports according to the suggestions made.”

Olwen Evans-Knibb, Panel member

“The {Taser training} observation has been very useful for understanding the dangerous situations faced daily by the Police ... We would like to thank the trainers and the trainees for allowing us to observe their training and to acknowledge their exceptionally good training course.”

Quote from feedback report: Luana Smith & Kirsty Clark, Panel members.

ETHICS COMMITTEE

An independently-chaired Ethics Committee with a joint focus on the OPCC and Humberside Police meets quarterly and covers a number of key areas:

- ▶ To consider organisational decision making and provide ethical guidance
- ▶ To articulate and promote the influence of professional ethics in all aspects of policing
- ▶ To provide advice to those engaged in the development or review of Force policy and procedure

Topics considered during 2019-20 included:

Professional Standards Department and HR: consideration given to examples of misconduct and grievances

Safer Roads Humber: overview with detail on income streams and strategy for camera placement



“

"I have a background of lived experience that spans a variety of diverse and what some may consider adverse issues. From lived experience I developed a passion for working with vulnerable, young people and families. I had experienced childhood Domestic Abuse at home, family mental health issues & alcoholism, plus racial abuse; I was often left unsupervised.

Fast forward to now and I find myself voted in as the Independent Chair of an Ethics Committee... Ethics is about character – the qualities that define a person or service. Ethics are the moral standards you rely on when you make a decision. They define accountability, what's right and wrong, and outline the kind of behaviour that should or should not be engaged and to me, if you are able to explain, account for and justify that actions have been taken for right reasons and without intending harm, then you are being ethical and transparent as a person and a service provider.

I am pleased to have been given the position of Chair of the Joint Ethics Committee and I hope my work will help support both the Force and the OPCC in ensuring they make ethically sound decisions."

Ibi Alaiyemola, Independent Chair of Humberside Joint Ethics Committee

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EXTERNAL INSPECTION

Her Majesty's Inspectorate of Constabulary and Fire and Rescue Services (HMICFRS) assesses police force performance in England and Wales. Their programme of inspections, called PEEL (Police Efficiency, Effectiveness and Legitimacy) assessments, look at how well each of the 43 forces in England and Wales:

- ▶ Provides value for money (Efficiency)
- ▶ Cuts crime (Effectiveness)
- ▶ Provides a service that is fair and treats people properly (Legitimacy)
- ▶ Focuses on vulnerability

Each Force is assessed against these themes and given one of four ratings: Outstanding/Good/Requires Improvement/Inadequate. The aim of their assessments is to allow the public to see clearly the performance of their local force and direction of travel.

The most recent PEEL Assessment was published in May 2019 (covering the 2018 period) in which Humberside Police received a rating of 'Good'.

	INADEQUATE	REQUIRES IMPROVEMENT	GOOD
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	2015	2016	2017	2018 (published in May 2019)
Efficiency: Overall				
Effectiveness: Overall				
Legitimacy: Overall				
Effectiveness: Vulnerability				
Effectiveness: Local Policing				

There was no PEEL Assessment for Humberside Police in 2019-20. However, a number of thematic inspections were undertaken in that period which included Humberside Police as one of the inspected forces or the results from them impacted on the Force. These included:

- ▶ Thematic Inspection: Integrated Offender Management
- ▶ Joint Inspection: Evidence Led Domestic Abuse Prosecutions
- ▶ National Inspection: Counter Terrorism Policing – An Inspection of the Police's Contribution to the Government's Prevent Programme
- ▶ Thematic Inspection: Multi-Agency Response to Child Sexual Abuse in the Family Environment
- ▶ Thematic Inspection: How the Police and National Crime Agency Consider Vulnerable People Who Are Both Victims and Offenders in 'County Lines' Drug Offending
- ▶ Thematic Report: National Child Protection Inspections 2019
- ▶ State of Policing: The Annual Assessment of Policing in England and Wales 2019

COMMUNITIES AND ENGAGEMENT

The Commissioner is elected by the public to hold the Chief Constable and Humberside Police to account, effectively making the police answerable to the communities they serve. The Commissioner aims to ensure community needs are met as effectively as possible, improving local relationships through building confidence and restoring trust. Our office works in partnership across a range of agencies at local and national level to ensure a unified approach to preventing and reducing crime. To help achieve this, the OPCC has a team of four Engagement Officers, one in each local authority area.

In order to work towards the outcomes in the Police and Crime Plan 2017-21, the OPCC Activity Plan 2019-20 identified a series of deliverables to contribute towards working towards those outcomes.

EFFECTIVE CRIMINAL JUSTICE BOARD THAT JOINS UP THE LOCAL CRIMINAL JUSTICE SYSTEM AND DELIVERS EFFECTIVE, EFFICIENT AND FAIR JUSTICE FOR OUR LOCAL COMMUNITIES

- ✓ Mapping exercise undertaken to improve communication and joint working.
- ✓ Consistent set of performance data agreed by Humberside Criminal Justice Board (HCJB).
- ✓ Quarterly updates now published.

METHODOLOGY FOR VCOP COMPLIANCE ASSESSMENT

- ✓ External agency contracted to deliver the work - initial work undertaken to establish compliance with Victims' Code of Practice (VCOP) and Criminal Justice representatives interviewed.
- ✗ Delays in consultation with victims of crime due to Covid-19.
- ✗ National template used at present - will be reviewed after 2020 update to Victims' Code of Practice.

PERFORMANCE FRAMEWORK TO MONITOR AND SCRUTINISE PERFORMANCE

- ✓ Regular performance updates published and scrutinised at Efficiency and Effectiveness Group.
- ✗ Preliminary work on Police and Crime Plan links, but visioning event delayed due to Covid-19.

CJS PROCESS MAPS THAT CREATE AN UNDERSTANDING HOW THE CJS FITS TOGETHER

- ✓ Criminal Justice agencies mapped out the system and developed an action plan.
- ✓ Value Stream Map of Criminal Justice process created as well as improving the quality of data.
- ✗ Action plans developed but sign-off delayed at AGM due to Covid-19.

COMMUNICATIONS PLAN TO BETTER INFORM THE WORK OF THE HCJB

- ✓ Quarterly one-page reports now produced, shared with partners and published on OPCC website.

COMMUNITIES AND ENGAGEMENT

AN APPROACH THAT CREATES AN UNDERSTANDING OF THE WORK OF THE DIVERSITY PANEL AND ENHANCES ITS SCRUTINY ROLE

- ✓ Clarity of our role now explained on OPCC website - now attend Force Independent Advisory Group (IAG) meetings to provide link between Panel and Force.
- ✓ Developed national connections including Criminal Justice Alliance, Clinks and N8 Universities.
- ✓ General Diversity Panel update included in OPCC Annual Report.
- ✗ Stock-take and evaluation not undertaken independently due to review of overall scrutiny approach by OPCC in 2020-21.
- ✗ Need more detail on our website about Ethics Panel work - this will follow review of scrutiny in 2020-21.

FULLY EVALUATED APPROACH TO USE OF FORCE SCRUTINY THAT PROMOTES THEIR WORK AND REMAINS INDEPENDENT

- ✓ Evaluation undertaken and OPCC Head of Assurance and Statutory Duties now chairs the group to maintain independence.
- ✓ Now have fully functioning meetings and regular full attendance by Force representatives - quality of Force reports has improved. Full process in place for independent selection of cases to scrutinise.

FULL EXTERNAL REVIEW OF STOP AND SEARCH REPORTING AND OUTCOMES IN CONJUNCTION WITH THE FORCE VIA AN EVIDENCE-BASED APPROACH

- ✓ Stop and search reinvigorated, with independent chair and revised Force approaches with move to mobile recording. Greater focus on developing members of the group.
- ✓ Regular scrutiny meetings are now in place, quality of Force information has improved and marked increase in stop and search activity.
- ✓ Good representation from both the Force and the group.

AN APPROACH THAT PROMOTES THE WORK OF THE JOINT ETHICS PANEL AND CLARIFIES HOW THEY IDENTIFY KEY ISSUES FOR SCRUTINY

- ✓ Worked with Force on issues for the Ethics Panel - Force created single point of contact to raise staff concerns.
- ✓ Ongoing actions and outcomes reported to OPCC Accountability Board.

AN APPROACH THAT PROVIDES SUSTAINABLE OVERSIGHT OF THE HUMBER MODERN SLAVERY PARTNERSHIP (HMSP)

- ✓ Funding options looked at and provided - developed sustainable approach for co-ordinator role through funding from the OPCC.
- ✓ Process in place that provides suitable oversight of the work of the HMSP.

COMMUNITIES AND ENGAGEMENT

CONSULTATION AND ENGAGEMENT STRATEGY THAT STRENGTHENS OUR COMMUNICATION, CONSULTATION AND ENGAGEMENT ACTIVITIES, INCLUDING OUR APPROACH TO EXTERNAL FUNDING AND PARTNERSHIP WORKING

- ✓ Strategies were drafted in 2017 for Engagement and for Communication. These strategies remain separate but have now been aligned. The strategies provide the basis for Communications and Engagement for the next year and will be reviewed following the PCC election in May 2021.

HUMBER WIDE POLICE CUSTODY INTERVENTION SERVICE FOR SUBSTANCE MISUSE WHICH MEETS THE NEEDS OF LOCAL COMMUNITY AND CONTEMPORARY PROVIDER LANDSCAPE

- ✓ Custody interventions for substance misuse is ongoing and much of the stakeholder / Co-Commissioner engagement has been completed.
- ✓ This has now become part of a much larger piece of work on Drugs and Alcohol which will include the Health sector.

CLEAR PATHWAYS THAT ENGAGE AND SUPPORT, AND WHERE DUPLICATION IS REDUCED. WHERE PEOPLE EFFECTIVELY ENGAGE IN SERVICES POST-CUSTODY

- ✓ Workshops were held in HMP Hull for practitioners and commissioners to identify how support to those leaving prison with alcohol and drugs issues could be effectively supported with community integration. This issue has now become part of larger piece of strategic work which will be progressed during 2020-21.

HUMBER WIDE SEXUAL VIOLENCE SERVICE WHICH IS HIGH IN QUALITY, ACCESSIBLE AND ENABLES UNIVERSAL, SPECIALIST AND TARGETED INTERVENTIONS ACROSS A RANGE OF NEEDS. THE SERVICES ARE CONNECTED, PATHWAYS ARE CLEAR AND REFERRALS ARE SUPPORTED

- ✓ Service review undertaken, consultation with providers and options considered around the Independent Sexual Violence Advisory (ISVA) service and future provision.
- ✓ Monitoring information in place along with clear understanding of central commissioning by Ministry of Justice (MoJ).
- ✗ Dashboard report still in development by regional procurement.
- ✗ Awaiting decision on procurement.

EFFECTIVE PERFORMANCE STRUCTURE WHICH MEETS FUTURE REQUIREMENTS AND DISPLAYS THE PROGRESS AGAINST THE JOURNEY FOR COMMISSIONED SERVICES IN RELATION TO THE POLICE AND CRIME PLAN DASHBOARD FORMAT THAT IS CLEAR, EASY TO READ AND CAN BE PUBLISHED ON OPCC WEBSITE

- ✓ Delib system implemented following dialogue with victims of crime - next project will follow post Covid-19.
- ✓ Standardised provider templates and reporting approaches in place, including contract management plans.
- ✓ Dashboards researched and developed on Pentana.

COMMUNITIES AND ENGAGEMENT

HUMBER-WIDE EARLY INTERVENTION OFFER WHICH IS ENGAGING TO YOUNG PEOPLE, EQUITABLE ACROSS THE REGION, MEETS THE NEEDS OF LOCAL COMMUNITIES AND IS SUSTAINABLE

- ✖ Preparation for Youth Endowment Fund (YEF) and scoping of ideas not completed due to Covid-19.
- ✖ Worked with Tommy Coyle Foundation to develop bid from Lottery Fund - not completed due to Covid-19, so extended project into Summer 2020.

FOUR CSPS WITH: A CLEAR PARTNERSHIP IDENTITY, WELL CONNECTED TO THEIR LOCAL COMMUNITIES, CLEAR REPRESENTATION AND COMMITMENT FROM PARTNERS, WELL SUPPORTED IN THEIR BUSINESS, ROBUST GOVERNANCE ARRANGEMENTS, AN OUTCOME ORIENTED PLAN THAT DELIVERS POSITIVE OUTCOMES IN THEIR COMMUNITIES

- ✓ Agreement secured with all CSPs to review their governance arrangements - worked with them to develop their outcome-orientated planning and development of delivery plans.
- ✓ Worked with CSPs to develop their Business Support and development functions.
- ✖ Worked with CSPs to develop their identity and brand - degree of separation and public visibility remain issues - this will be a key activity for 2020-21. Also need to work with CSPs on improving the way they connect with local communities.

FINANCIAL CLAIMING SYSTEM FOR CSPS TO USE THAT IS EFFECTIVE, EFFICIENT AND ROBUST FOR CSPS, THE OPCC AND THE FORCE FINANCE TEAM.

- ✓ All four CSP managers in post and making use of revised financial systems - financial system is working well.

FULLY MARKET READY PRODUCT THAT ENABLES VICTIMS OF DOMESTIC ABUSE TO PROVIDE INFORMATION TO THEIR SERVICE PROVIDER THAT MEASURES THEIR RECOVERY JOURNEY AND ALERTS THE SERVICE IF RISK IS ESCALATING

- ✓ TELER for DA product is being developed - will continue in 2020-21 as Covid-19 has created delays.

COMMUNITY BASED MECHANISM THAT ENABLES OUTCOMES ACHIEVED THROUGH RESTORATIVE PROCESSES

- ✓ Research completed and Hull University content with the current standard.

COMPLETED AAMR PILOT PROJECT PRACTICAL PHASE WITH WELL-MANAGED EVALUATION PHASE THROUGH THE YEAR

- ✓ All Alcohol Abstinence Monitoring Requirement (AAMR) activity ceased on the due date with no issues.
- ✗ Evaluation through NatCen delayed by data agreement nationally, so will commence in 2020-21.

MECHANISM ENABLING KEY PARTNERS TO WORK COLLECTIVELY ON REDUCING VIOLENCE ACROSS THE POPULATION OF HUMBERSIDE

- ✓ Paper agreed to enable internal agreement on how we develop conversations with key stakeholders.
- ✓ Initial 'event' held in October 2019 around Humber-wide violence reduction approach.

OPCC HAS FULL CORPORATE MEMBERSHIP OF THE WHITE RIBBON CAMPAIGN AS PART OF THE PCCS PRIORITY TO TACKLE DOMESTIC ABUSE

- ✓ White Ribbon changed their Corporate Membership accreditation process - action plan completed but requires revised format in 2020-21.

LITTLE BOOK OF BIG SCAMS PRODUCED BY THE OPCC AND DISTRIBUTED TO PARTNER ORGANISATIONS TO USE FOR PREVENTING FRAUD

- ✓ Little Book of Big Scams was printed and distributed in January 2020.



DIVERSITY PANEL

Our Diversity Panel came into existence following recommendations from the Macpherson Enquiry into perceptions of racial inequality in the criminal justice system. Members of the Panel are recruited for their knowledge on issues of Equality and Human Rights and their diverse, lived experiences. Panel members undertake regular scrutiny and assurance activity (see earlier in this report) and work as critical friends, acting as a vital link between local minority communities and the OPCC. A critical friend is "... someone who is encouraging and supportive but who also provides honest and often candid feedback that may be uncomfortable or difficult to hear."

ASSURANCE AND SCRUTINY

The scope of the panel can cover scrutiny on any equality and diversity related topic from any local criminal justice agency, and OPCC service providers. The panel is also utilised by the OPCC in our role of holding the Force to account to scrutinise particular areas of work in more detail and provide an assurance role on areas such as Stop and Search and Police Use of Force (see earlier in this report). This work was recognised in a recent HMICFRS Inspection: "...This panel has clear terms of reference and is administered by the PCC's office. Paid volunteers (members of the diversity panel) make up the main external scrutiny panel, with specific Force leads invited as guests as and when required." HMICFRS Report. Police effectiveness, efficiency and legitimacy (May 2019).



HMP FULL SUTTON

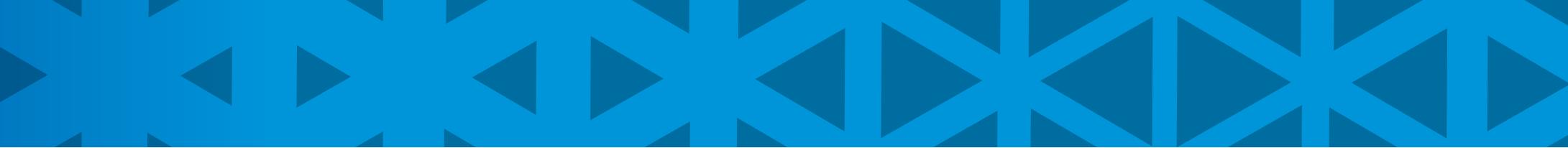
The Diversity Panel has worked closely with HMP Full Sutton over a number of years. This year saw the prison facilitate a guided visit to their new Separation Centre to observe how those at risk of extremism are detained. Members have also reviewed a total of 120 Discrimination Incident Reporting Forms (DIRFs) over the course of this year; the forms are submitted by prisoners who have experienced or witnessed discrimination. The Diversity Panel play a crucial role in providing independent oversight of this complaints process and provide constructive feedback to prison staff and prisoner representatives.

“

"Building trust in policing across all communities" Case study 12: A group of individuals reflecting a range of voices from across a local community can be a valuable resource for a police force that wants to ensure it is transparent, accountable and effective. A Diversity Panel can assist with community scrutiny, as well as providing advice to the police, conducting research and helping co-produce services. Humberside PCC recruits its Diversity Panel with robust processes, holds regular community events and engages widely with the criminal justice system, including in prison. Humberside draws on the expertise of its Diversity Panel in a range of ways, including scrutinising the police's use of force."

Criminal Justice Alliance best practice publication 'Public Safety, Public Trust: Innovative Ideas for Police and Crime Commissioners in 2020'

”



HMP HULL

In addition to the DIRF review (as per Full Sutton) the Diversity Panel observe the use of force deployed in the prison by prison officers; this was a key recommendation from the 2017 Lammy Review into the treatment of, and outcomes for Black, Asian and Minority Ethnic individuals in the criminal justice system. Panel members were given access to observe prison officer safety training and regular scrutiny by dip sampling prison 'Use of Force' reports.

REMEMBERING SREBRENICA MEMORIAL: 'BRIDGING THE DIVIDE: CONFRONTING HATE'

We held our first memorial event in partnership with members of our local Bosnian community, Hull City Council, the University of Hull and Humberside Police. The event was to remember those locally affected by the genocide in Srebrenica and in doing so, inspire people to challenge those who wish to divide communities and celebrate those who build bridges between communities.



REMEMBERING SREBRENICA

“

"I just wanted to say well done and thank you again for your part in arranging this evening's Remembering Srebrenica Memorial Event. It was extremely moving and, as we discussed afterwards, very thought provoking and more relevant than ever in terms of some of the challenges we face today in relation to standing up against intolerance and prejudice."

Matt Jukes, Chief Executive,
Hull City Council

”

DIVERSITY PANEL

PRIDE IN HULL PARADE AND BALL

Our OPCC team once again helped coordinate a combined criminal justice and victims' services attendance at this year's Pride in Hull parade and celebration, giving us an excellent opportunity to engage with a wide range of people from across the Humber area. Later in the year we jointly hosted a Pride Ball alongside Humberside Police, to raise awareness of LGBTI+ issues and raise much needed funds for the Pride in Hull charity.



CHINESE NEW YEAR

Our office attended on 28 Jan 2020:



BRIGG HORSE FAIR

Gypsy, Roma Traveller (GRT) communities arguably remain one of the most openly discriminated against groups in our society. Individuals from these communities maintain less contact with statutory services such as the police, victims' services and other providers – it is important we identify ways and means to break down these barriers and reduce isolation and prejudice faced by many in the GRT communities. We attended Brigg Horse Fair this year alongside local members of the Gypsy Roma Traveller Police Association and plan to build this engagement and offer a voice to those who need to be heard.



STEPHEN LAWRENCE MEMORIAL DAY

One of our Diversity Panel members, Peter Oluotch, gave an emotive speech at this event to highlight the racism and prejudice felt by many Black and Minority Ethnic people in our communities and how the OPCC and Humberside Police are working hard to tackle hate crime and improve community cohesion.

“

I joined the panel to represent young people aged 20 as I was working in the youth voice voluntary sector. I lacked confidence and often didn't feel comfortable to share my own diverse background (Gypsy Roma Traveller) and sexuality status due to fears about repercussions from family and within the community. I first began attending Pride in Hull with the panel and am now Director of Finance for the organisation and working with UK and Euro Pride across the UK. Through the panel I feel I have found my voice and the ability to challenge inequality and make recommendations for change in a constructive, appropriate and professional manner.”

Heidi-Victoria Ireland (Diversity Panel)

”

HUMBERSIDE CRIMINAL JUSTICE BOARD

The Commissioner chairs the Humberside Criminal Justice Board (HCJB), made up of senior representatives from the Criminal Justice agencies in the Humber region. The core members are:

- ▶ Humberside Police
- ▶ Crown Prosecution Service
- ▶ Her Majesty's Court Service
- ▶ Her Majesty's Prison Service
- ▶ National Probation Service
- ▶ Youth Offending
- ▶ Office of the Police and Crime Commissioner

The Board also includes representatives from:

- ▶ Humberside, Lincolnshire and North Yorkshire Community Rehabilitation Company Limited (HLNY CRC Ltd)
- ▶ Victim Support
- ▶ Citizens Advice Witness Service
- ▶ Legal Aid Agency
- ▶ Humber NHS Foundation Trust
- ▶ Clinical Commissioning Group (one of Hull, East Riding, North Lincs or NE Lincs)
- ▶ Public Health
- ▶ Community Safety Partnerships
- ▶ University of Hull

The HCJB is supported by three sub-groups:

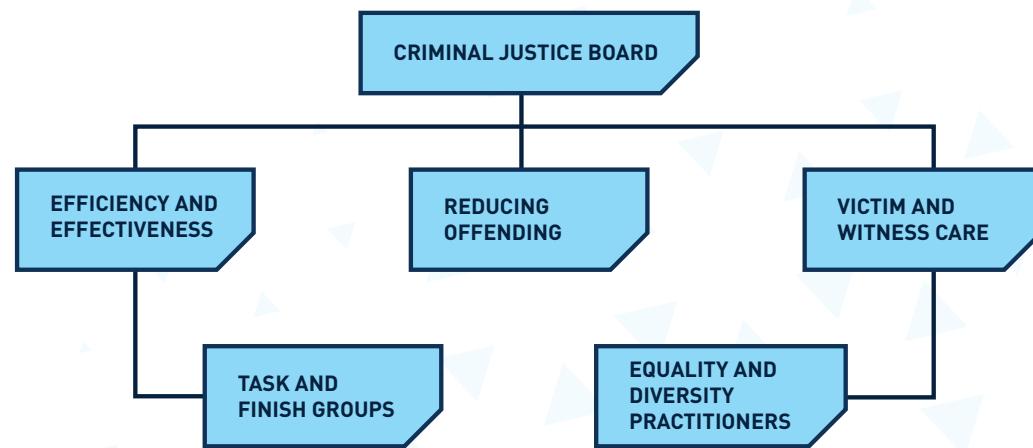
1. Efficiency and Effectiveness, which looks at joint working between agencies.
2. Reducing Offending, which investigates the causes of offending and makes recommendations to the board.
3. Victim and Witness Care, which oversees the area's compliance with the Victims' Code of Practice.

KEY ACHIEVEMENTS IN 2019-20

Victim and Witness Care: Victim Personal Statements (VPS) give victims of crime the opportunity to explain to the court how a crime has affected them. The process for taking VPS was refined, so there is more clarity over which agencies are responsible for the ability of victims to update their statements at any given stage of the court process. A sub-group of key agencies agreed a process to resolve the issue and improve the service to victims of crime.

Efficiency and Effectiveness: Value Stream Mapping event identified pinch points and overlap in the criminal justice system, with an action plan under development to further improve inter-agency performance.

Reducing Offending: Having identified gaps in substance misuse continuity of care, a workshop was held to identify problems and create an action plan. The board agreed for the PCC's office to support substance misuse work by developing a common minimum standard that will support improvements through the way that services are commissioned.



STATUTORY AND ADMINISTRATION

Much of the work of this team is “behind the scenes” and focused on adhering to statutory duties of the office. They still contribute towards the outcomes in the Police and Crime Plan. In our Activity Plan 2019-20, the following specific deliverables were identified:

FUNCTIONAL HR TOOLKIT WHICH IS MAXIMISED IN LINE WITH THE EMPLOYER OF CHOICE OFFER

- ✓ Toolkit reviewed, new sections added for current/revised policies, employee contracts and training evidence - staff engaged and toolkit used across the whole team.

STREAMLINED APPROACH AROUND WHAT WE STORE, REFRESHED DATA RETENTION POLICY AND FULLY CONSIDERED DATA PROTECTION ISSUES

- ✓ All Data Protection policies updated - mapping of data and full Information Asset Audit completed.
- ✓ Paper records subjected to a Review, Retention and Disposal process.

INDUSTRY LEADER IN HOW WE SHARE INFORMATION WITH THE PUBLIC, EXCEEDING MINIMUM TRANSPARENCY REQUIREMENTS

- ✓ What we hold and publish is relevant and fulfils statutory requirements.
- ✓ Sound understanding of our transparency requirements - we publish all information unless there sound/lawful reason not to do so.
- ✓ Few Freedom of Information (FOI) requests received for which information is not already available from our website.

REVISED PUBLIC CONTACT OFFER THAT PROVIDES CLARITY FOR PUBLIC EXPECTATION ON RESPONSE FROM THE OPCC, INCLUDING FULLY UTILISING OUR PENTANA SYSTEM FOR MANAGING PUBLIC CONTACT

- ✓ Public contact offer reviewed and new ways of working put in place.
- ✓ New Pentana system now being used for correspondence.
- ✓ External telephone facility in place with clear directions - also available on our website.

FULL REVIEW OF OUR BUSINESS PROCESSES AS PART OF THE PENTANA SYSTEM IMPLEMENTATION, IDENTIFYING POTENTIAL INCREASES IN EFFECTIVENESS OR IMPROVED EFFICIENCIES IN MANAGING WORK FLOWS THROUGH THE OPCC

- ✓ Business processes reviewed as part of new Pentana system implementation.
- ✓ New practices put in place for correspondence management.
- ✓ Staff consulted on improvements to business processes and workflow changes.

FULLY IMPLEMENTED SOCIAL MOBILITY PLEDGE, ARMED FORCES COVENANT AND TIME TO CHANGE WITHIN THE OPCC

- ✓ Armed Forces Covenant signed.
- ✓ All staff able to undertake volunteer days as part of reward package agreed with their line managers.

SERVICE LEVEL AGREEMENT (SLA) BETWEEN THE FORCE AND OPCC TO AGREE POINTS OF CONTACT AND TIMEFRAMES FOR EFFECTIVE CORRESPONDENCE MANAGEMENT

- ✓ New working relationships with the Force in place - SLA will be formalised in 2020-21.

EFFECTIVE HANDOVER OF STAFF AND RESPONSIBILITIES, INCLUDING A REVIEW OF HOW THE FORCE WILL BE HELD TO ACCOUNT FOR RESPONSIBILITY OF THESE SERVICES

- ✓ Chief Finance Officer and Deputy Chief Finance Officer roles now in place.
- ✓ Clarity around how Force is held to account through improved Accountability Board and Joint Independent Audit Committee (JIAC).

EFFECTIVE AND EFFICIENT APPEALS PROCESS THAT ENSURES OPTIMUM SERVICE STANDARDS TO THE PUBLIC AND VALUE FOR MONEY

- ✓ Statutory Operations Manager linked in with national APACE network. Also signed up to Knowledge Hub to share good practice.
- ✓ All relevant training undertaken - further training will continue, including collaborating with Independent Office for Police Conduct (IOPC).
- ✓ Effective processes in place to undertake complaint reviews in line with Home Office requirements and statutory IOPC guidance - we want to ensure confidence in the appeals process.
- ✓ Developed links with Force Professional Standards Department (PSD) to manage expected levels of service, including monthly meetings with Head of PSD and complaint handlers as required.

FORCE HAVE THEIR OWN ARRANGEMENTS IN PLACE FOR S151 RESPONSIBILITIES, ALLOWING EFFECTIVE HOLDING TO ACCOUNT FOR FORCE FINANCE

- ✓ s.151 in place for both OPCC and Force.
- ✓ Improved Joint Independent Audit Committee (JIAC) and Accountability Board is in place - these mechanisms hold the Force to account.

ROBUST FORWARD PLAN IN COLLABORATION WITH FIRE AND RESCUE, ENABLING EFFECTIVE HANDOVER FOR RETIREMENT PLANNING

- ✓ Forward plan completed and secondment of Fire and Rescue staff negotiated/in place. Full handover in December 2019.

STATUTORY AND ADMINISTRATION

FULLY IMPLEMENTED CIPFA FINANCIAL MANAGEMENT CODE (DUE FOR LAUNCH IN JULY 2019)

- ✓ Code fully implemented.

REVISED CORPORATE GOVERNANCE FRAMEWORK AND STANDING ORDERS AND FINANCIAL REGULATIONS THAT SUPPORT DELIVERY OF SERVICES, OVERSIGHT, IMPROVE ARRANGEMENTS FOR HOLDING CHIEF CONSTABLE TO ACCOUNT, CONSISTENT WITH CIPFA FINANCIAL MANAGEMENT CODE

- ✓ Code of Corporate Governance updated, approved by the Joint Independent Audit Committee (JIAC), and published following their agreement.
- ✗ Need to carry out further work around financial limits and other issues.

LINE MANAGERS HAVE THE TOOLS TO LEAD PEOPLE USING COACHING SKILLS TO HELP PEOPLE BE THE BEST THEY CAN AND USE HR TOOLKIT TO TRACK PROGRESSION

- ✓ Coaching training undertaken and completed by OPCC management - approach now discussed at Leadership Team meetings on an ongoing basis.
- ✓ Staff evaluation completed and outcomes shared.

FULL EVALUATION OF THE WORK OF THE DPO WITH CONSIDERATION OF FUTURE OPCC REQUIREMENTS POST SEPTEMBER 2019

- ✓ Reviewed existing approach - Data Protection Officer (DPO) role created and embedded.

EMBEDDED MANAGEMENT OF RISK IN PENTANA SYSTEM, WITH REAL-TIME MONITORING AND EFFECTIVE TRACKING OF PROGRESSION AND MITIGATIONS

- ✓ New risk reporting process developed using the Pentana system.
- ✓ Regular reports to the Joint Independent Audit Committee (JIAC).

2019-20 FINANCE

The Commissioner recommended an increase in the precept for 2019-20 of 12.8%, supported by a fully costed Medium Term Resource Strategy (MTRS) which provided details of the resources available to support delivery of the Police and Crime Plan. It covered the period 2019-20 to 2023-24 and sought to ensure the precept decision was set in the context of medium term financial and staffing projections. The Police and Crime Panel (PCP) supported this proposal. After considering the Panel's comments, the Commissioner implemented a precept of £223.31 for a Band D property, an increase of £23.99.

The overall outturn for 2019-20 for the PCC Group is as follows:

2019-20 Revenue Budget – End of Year			
	Approved Budget 2019-20	Outturn 2019-20	Variance 2019-20
Group Position	£m	£m	£m
Chief Constable	182.944	182.787	(0.157)
Police and Crime Commissioner	4.733	4.731	(0.002)
Capital Financing	5.051	2.960	(2.091)
Net Expenditure	192.728	190.478	(2.250)

The underspend on the Capital Financing element of the group budget is as a result of the Commissioner's decision to review the way that provision for long term debt was calculated.

The following table provides details of the Capital Expenditure incurred in 2019-20:

Capital Estimates	2019-20 £000 Budget	2019-20 £000 Actual	2019-20 £000 Variance
Major and Minor Building Schemes	9.950	3.766	(6.184)
Information Technology	6.170	3.327	(2.843)
Vehicles and Equipment	2.622	1.694	(0.928)
Total	18.742	8.787	(9.955)

The significant underspend on the Capital Programme is the building works at Melton 2 (underspend of £4.143m) due to delays with the project. Other smaller underspends relate to Scunthorpe Police Station (£0.624m), Smart Contact (£0.452m) due to a delay in implementation, and Personal Computers (£0.496m) due to recycling existing hardware.

The savings target for 2019-20 was £3.750m and the Chief Constable has achieved this target during 2019-20 with significant savings achieved in the following areas:

- ▶ £1.600m due to a reduction in the number of Police Community Support Officers (PCSOs) – the majority remaining with the Force as student officers
- ▶ £0.523m saving on overtime (in addition to reductions in previous years)
- ▶ £0.558m saving on IT support/maintenance and network renewals



2019-20 FINANCE

RESERVES

The Commissioner retains a number of Reserves, details of which are provided below:

Reserves Forecast	At 1 April 2019 £m	Actual Use In 2019-20 £m	At 1 April 2020 £m
Earmarked Reserves			
Performance Improvement Reserve	10.9	(3.4)	7.5
Risk Management Reserve	2.1	-	2.1
Partnership Reserve	1.8	-	1.8
Total Earmarked Reserves	14.8	(3.4)	11.4
Total General Reserves	5.2	0.6	5.8
Total Reserves	20.0	(2.8)	17.2

The annual accounts for the Force and OPCC 2019-20 were completed by early July 2020 and presented for audit.

FINANCE 2020-21 ONWARDS

In February 2020 the Commissioner approved the updated Medium Term Resource Strategy, (MTRS) covering the five year period from 2020-21 to 2024-25. The MTRS sets out the resources required to continue to deliver our Police and Crime Plan. As part of the development of the MTRS, the Commissioner approved an increase in the Precept of £4.91 (2.2% for a Band D property) for 2020-2021. The Commissioner's spending plans are affordable over the medium term.

COVID-19

The financial impact of COVID-19 on 2019-20 was limited and will be carefully monitored during 2020-2021.



JOINT INDEPENDENT AUDIT COMMITTEE (JIAC)

The Joint Independent Audit Committee consists of seven paid members and is a key component of our corporate governance.

The purpose of the Committee is to provide independent advice and assurance to the PCC and the Chief Constable on the adequacy of the governance and risk management arrangements, internal controls and financial reporting, treasury management, internal and external audit, thereby helping to ensure efficient and effective procedures and practices are in place.

The Committee meets five times a year (with additional meetings by exception if required). Members of the Committee regularly attend other meetings run by the PCC and the Chief Constable.



JIAC (Committee Chair and Chief Finance Officer)



WHAT WE FUND

THE BLUE DOOR ISVA SERVICE (BUDGET £257,072)

Our office directly commissions the Blue Door, a third-sector provider that delivers support and therapeutic interventions to victims of sexual assault across the Humber area. This includes the Independent Sexual Violence Advisor (ISVA) and Young Persons Independent Sexual Violence Advisor (YP ISVA), who provide invaluable emotional support and guidance for victims currently experiencing or who have historically experienced the traumatic effects of sexual assault. Support includes helping someone report, emotional support through the whole judicial process, forensics and DNA retrieval support, dealing with trauma and access to counselling. They also work in partnership with other specialists to build resilience around reducing repeat victimisation. The service is funded by our office to fulfil quality standards accreditation, increase service quality and evidence quality standards.

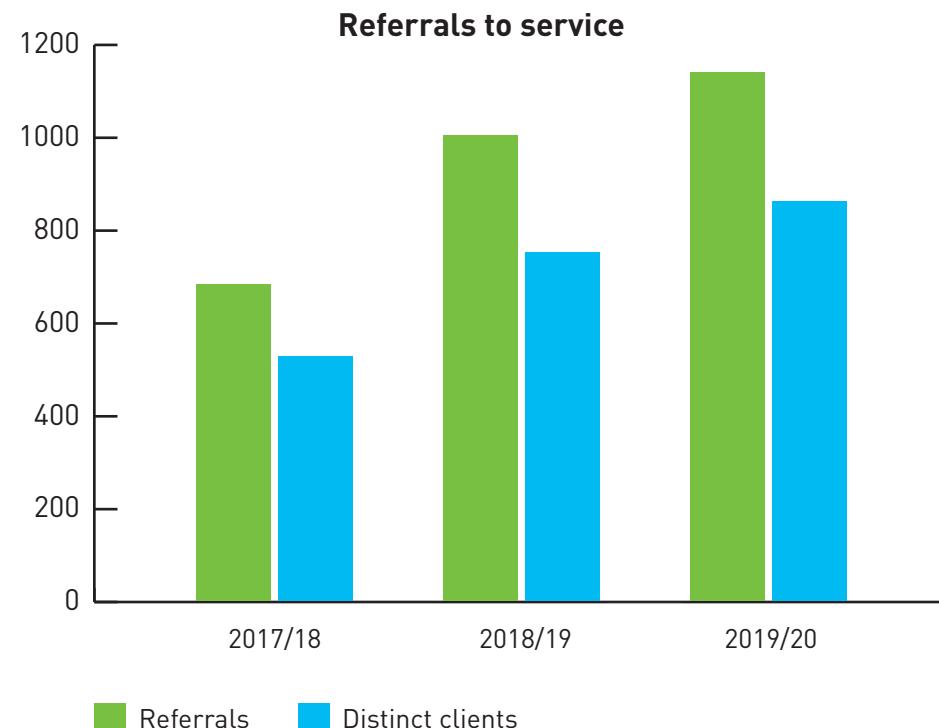
WHAT DIFFERENCE THE SERVICE HAS MADE

LEADERSHIP AND GOVERNANCE

- ▶ Attendance at Crown Prosecution Service Rape Scrutiny Panel meetings in Leeds by Senior Management each quarter to add local input.
- ▶ 43% increase in remote supervisions on cases and 122% for face-to-face supervisions to support staff through increase in referrals and some changes in staffing.

ACCESS AND ENGAGEMENT

- ▶ During 2019-20 the service had 1,141 referrals – an increase of 13.5% from the previous year. There has been an increase every year for the last 3 years.
- ▶ 54 different agencies referred into the ISVA Service for support for sexual violence and abuse victims.
- ▶ The ISVA service engaged with 775 individuals compared to 659 in the previous year (increase of 17%).



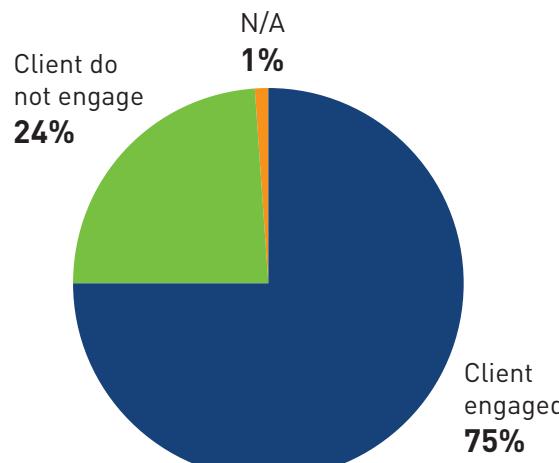
SERVICE DELIVERY

- ▶ In 2019-20 there were 4,251 risk and safety assessments completed on individuals working with the ISVA service, an increase of 141%.
- ▶ The Individual Service Plans provided to clients in 2019-20 have increased by 121%, showing the effective assessment of their needs is a priority by the ISVAs.
- ▶ ISVAs have completed 9,306 contacts and enquiries with partner agencies.
- ▶ Six-weekly Triage meetings with the Anlaby Suite around referrals and engagement.

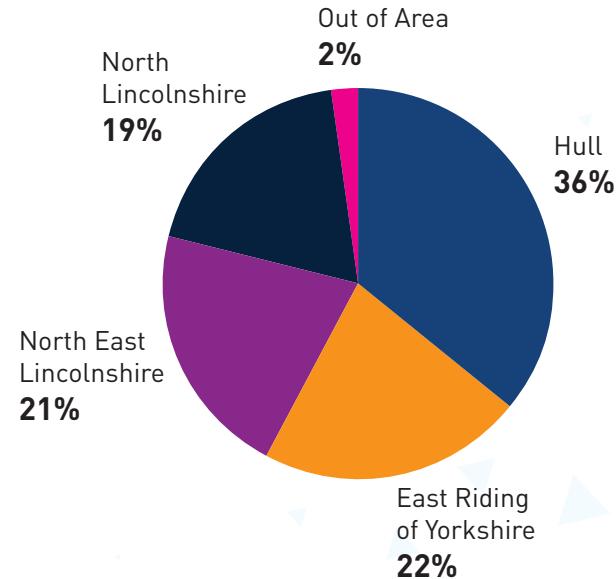
OUTCOMES AND EVALUATION

- ▶ Training for new police officers at their induction about what services are provided to victims of rape and serious sexual assault within the area.
- ▶ Of the cases closed, 75% of clients were considered to have successfully engaged with the service (when contact has been successful with the ISVA and an assessment of risk, safety and needs have been completed).

Engagement with ISVA service



Referral areas for 2019-20



WHAT WE FUND

FORCE CONTROL ROOM (FCR) INDEPENDENT DOMESTIC VIOLENCE ADVISOR (IDVA) (£80K)

During 2019 Humberside OPCC commissioned the Force Control Room IDVA, delivering Rapid Early Intervention to victims of Domestic Abuse (DA) across Humberside at peak demand times. The demands on policing from domestic and sexual abuse is well documented. This service is building new capabilities that transform service provision to prevent and reduce demand with a service-wide, multi-partnership approach. Focussed on the need for prevention, early intervention, effective engagement with victims and meaningful consequences for perpetrators, the service provides victims and their children with early and ongoing 'wrap around' support from both the police and our key partner agencies.

WHAT DIFFERENCE THE SERVICE HAS MADE

Logs dealt with and referred: in 2019-20 there were 2,391 referrals to the FCR IDVA – an increase of 103%.

Successful contacts: there were 1,798 successful contacts throughout the year, meaning a great number of individuals have been provided with safety planning, risk consideration and knowledge of support within their area.

Onward referrals: there were 652 individuals referred into the partner agencies during 2019-20, after contact with the FCR IDVA. 38% of referrals were to Hull DAP and Hull Women's Aid.

FUTURE PLANS

We are considering perpetrator programmes, and from April 2020 the service will make contact with all service providers that are referred to across Humberside to obtain feedback and to ask for numbers on clients who engage with support following a FCR IDVA referral.

CASE STUDY

N said speaking with the FCR IDVA was really good and it helped her because she got the support straight away and was referred to a partner agency, and the IDVA requested she received support to obtain a non-molestation order and she didn't know she could do a safety plan with the nursery and thanked me for calling her again to see how she is.

CASE STUDY

I asked how it was speaking with IDVA after the incident C said it was really good because it was nice having a phone call straight away, to be able to speak to someone who is willing to help instead of getting a letter from victim support because that is what normally happens, this is a good service you are giving and needs to be in place to help other people. It's good, really good you are doing this. C said the IDVA was very nice to her and listened to what she said.

VICTIM REFERRAL SERVICE (BUDGET £376,522)

The Victim Support service, commissioned in 2017 and delivered by Victim Support, was designed to enable referrals to be made either via the Police, another organisation, or by the victim themselves. It is contactable in many ways including telephone, SMS, email, web referral and Live Chat. Engagement Officers also reach out to local groups, communities and professionals to provide information at outreach sessions.

The service does not assume need, nor does it provide a 'one size fits all' service. It is set up to deal with standard and enhanced services in a different way, using the Victims' Code of Practice (VCoP) definitions to indicate serious crime types and enhanced vulnerabilities. Standard cases receive an initial SMS text to give details of the service and how to get in contact. The triage service does a second check of standard cases, picking out any cases where there is indication of a more serious crime or vulnerability; these cases will be given a second proactive contact.

Enhanced cases are identified initially by crime type or vulnerability. Any serious crimes, as identified by VCoP, are immediately passed to a single point of contact advocate. Cope and Recovery Advocates make initial contact within 24 hours and carry out a needs assessment for that individual based on their own circumstances. Support is not time limited and continues until the service user has had their needs addressed and have moved along a self-assessment outcomes-scale based on Ministry of Justice outcome targets.



WHAT DIFFERENCE THE SERVICE HAS MADE

The enhanced care package is carefully designed around the needs of the individual rather than generic responses. Outcomes achieved by individuals are measured before, during and at the end of any care package, making it possible to measure outcomes achieved for victims. Feedback received from victims receiving enhanced or significant support show clear improvements in feelings of safety, wellbeing, reintegration, feeling informed and in their experience of the criminal justice system.

Valid referrals	21,958
Enhanced	4,842
Standard	17,116
Total	21,958
Enhanced engaged	2,493
Standard engaged	325
Total	2,818

GOOD PRACTICE: AREAS OF INNOVATION AND PARTNERSHIP WORK

Victim Support has a selection of online tools accessible either independently or alongside work with an advocate. They include workbooks and information sheets, helping victims to build resilience and work on what aspects of their life have been affected. This may include an anger workbook or managing sleep. In addition, 'My Support Space' is an online therapeutic intervention accessed by a victim to gain insight into their own recovery, working at their own pace and at a convenient time. These tools address personal rather than crime specific issues, recognising that victims react differently to crime.

Victim Support has developed a team of Criminal Justice Champions, trained and mentored by Engagement Officers and based in an organisation or community. They act as ambassadors in their own arena, promoting a victims' right to receive support following a crime. They also give general information to their colleagues, friends and family and can make referrals in to Victim Support where required.

CASE STUDY

Barbara, a 68 year old widow, has custody of her 14-year-old granddaughter, Sophie. The incident details received in the referral said that Barbara's granddaughter, Sophie, had been shoved into a wall by a known teenage male, with no injuries. On initial call, Barbara advised that the perpetrator was the brother of a boy who had been charged with raping Sophie the previous year. Barbara said that she believed the boy's family were using intimidation tactics to persuade Sophie to drop the case.

Although Sophie was coping well with the intimidation and assault referred to VS, Barbara was becoming increasingly concerned that Sophie was not getting any support for the actual rape, which occurred nearly six months prior. Another agency were assisting them with regards to the court case, but had told Barbara they didn't have the capacity for counselling at this time. School were providing some counselling, but Barbara was concerned that it is only with a 'general' counsellor, not someone who specialises in sexual violence and was only really offering advice regarding Sophie's anger issues. Barbara had no idea how to go about finding a specialist counsellor for Sophie and had been told by another agency that there wasn't really any counselling for Sophie's age group in their locality.

The Victim Care Advocate (VCA) provided a range of advocacy and support to Barbara and indirectly to Sophie, liaising with various local agencies and sending literature and information to them both. The VCA liaised with Sophie's school to discuss the type of counselling she was receiving and advocate for a referral for some more appropriate interventions. Sophie was referred to a local sexual violence service who set up an initial appointment with her. The VCA also liaised with a service more local to Barbara and Sophie who provide psychotherapy sessions. The VCA gave Barbara and Sophie information about a youth service which they were happy to travel to in order to get the right support even though it was a distance from their home.

Barbara and Sophie were also sent online information and workbooks as well as some specific CYP materials such as the 'Wreck it Journal' a young person's literary aid that helps with anxiety. The VCA continued to keep in contact with Barbara who was finding the situation increasingly difficult and who it was clear needed some support for herself throughout the process.

CASE STUDY

Tony was a victim of robbery and self-referred into triage by phoning the local number. Tony described the incident and how he had been quite badly injured. He spoke about his feelings of being anxious and not wanting to return back to the place where the incident had happened. Tony said he kept getting upset and angry and said 'this is not me', as he said he was generally very placid. Tony was not sleeping well and described being concerned that if he fell asleep at night, he might lash out towards his girlfriend and this made him force himself to stay awake. He said that the feelings he is having after the incident are very 'alien' to him.

He was knocked unconscious for about an hour during the incident and whilst his injuries, including two black eyes, are healing, he still feels the physical and emotional impact. The police are in the process of their investigation and are obtaining CTV footage from the scene. Tony spoke about how he felt he would be fine if the police said they had no leads and closed the case but he just wanted to see an end to it. He said he feels he needs some closure.

Tony was given immediate emotional support and reassurance to help to normalise his feelings. This included reminding him to be kind to himself and not put too much pressure on himself to feel ok straight away. Tony said he did feel relieved that he wasn't 'going mad' and that it wasn't unusual to react in this way. Tony was advised to speak to his GP about his injuries and about his sleep if this did not improve. He was also sent Victim Support (VS) workbooks about improving his sleep and wellbeing. Tony was also sent a personal alarm to improve his feelings of safety when outdoors.

Tony was told about the Cope and Recovery service but didn't feel he needed that at the time. His interactions with the triage team had improved his mood and he was keen to work through the sleep and wellbeing information. He also said he felt more confident about speaking to his GP about his feelings. Tony knows he can re-contact VS at any time.

WHAT WE FUND

RESTORATIVE JUSTICE AND PRACTICE SERVICES (RESTORATIVE JUSTICE BUDGET £150,000)

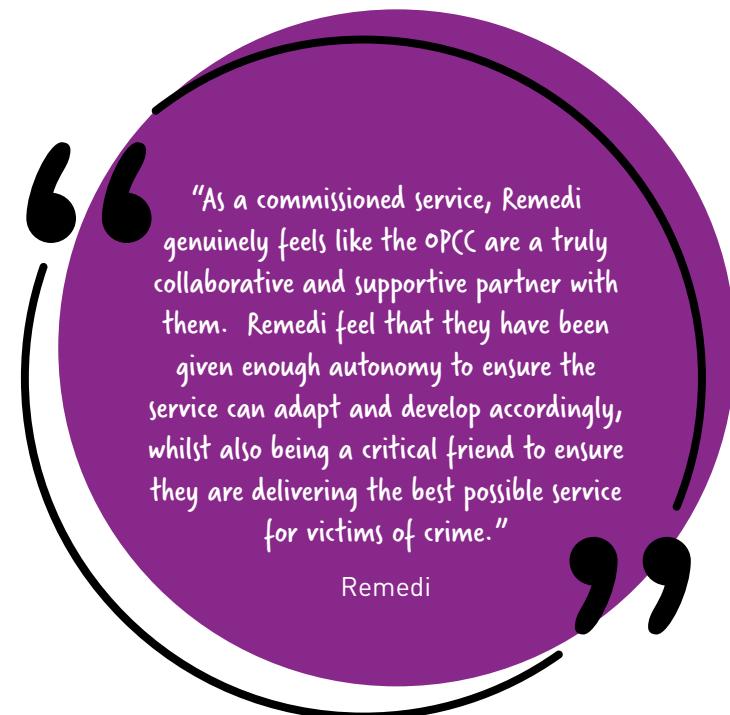
The Restorative Justice (RJ) provider in Humberside is Remedi. RJ involves communication between persons who have been harmed and who have caused harm (victims and offenders). It gives the victim an opportunity to explain the real impact of the crime and the offender to understand the harm caused and to make amends. The holistic approach enables everyone affected by another's actions to play a part in the RJ process. Communication is facilitated by a face to face meeting (meet in person), indirect verbal (questions passed back and forth by Remedi) or indirect letter exchange (by those involved but exchanged by a Remedi worker).

WHAT DIFFERENCE THE SERVICE HAS MADE

In 2019-20, Remedi:

- ▶ Received 238 referrals.
- ▶ Of these 175 (74%) had a positive intervention.
- ▶ Of the 238 referrals received 96 (40%) were offences involving violence against the person.
- ▶ Majority of cases were self-generated by Remedi. This approach has been effective in identifying cases where RJ may work for the victim.
- ▶ Referrals received were self-generated by Remedi staff (99), Police (70), Prison (38), Community Rehabilitation Company (HLNY CRC Ltd) (13), National Probation Service (NPS) (10), Together Women's Project, Hull (3), Witness Care (3), and Victim Service (2).
- ▶ Remedi collect feedback from both victim and offenders, and the satisfaction rate from data collected is 100%.

The majority of the cases worked on were self-generated by Remedi and this approach has been an effective method of identifying cases where restorative justice may work for the victim. Remedi have an ethos of working 'WITH' people and not doing things 'TO' people. They feel that our office embody this ethos as well and that we show a genuine interest in how they are making a difference to people's lives, supporting promotional events and building time into contract management meetings for case studies and case audits.



THE WARREN COUNSELLING SERVICE (BUDGET £30,000)

The Warren Counselling Service provides person centred counselling for children and young people aged 10-25 years. The funding from the Commissioner has enabled them to support a number of young people who had become victims of crime and/or were at risk of exploitation. The project has supported young people who were particularly vulnerable, lacked confidence or felt anxious; feelings often exacerbated by becoming victims of crime. We are aware there are many young people who use The Warren who have experienced crime, but are not in the right place to engage in counselling at that moment.

WHAT DIFFERENCE THE SERVICE HAS MADE

During 2019-20 The Warren received 202 referrals (42% male and 58% female) into the Counselling service.

As with all of The Warren's partnerships, the impact of the Commissioner's funding extends far beyond its stipulated intention of providing counselling support to young victims of crime. Our office has worked closely with The Warren to facilitate public consultations with young people around the issue of knife crime and continue to build partnerships with other organisations we fund such as Remedi (see earlier), exploring how we maximise collective and coordinated positive impacts on young people's wellbeing. We've also facilitated a consultation with young people for the Sexual Assault Referral Centre (SARC).

The biggest added value has been realised through a new approach to mental health, with The Warren embedding counselling and mental health support in our project delivery as well as having an open-access counselling service. The highly-praised Three Minute Heroes Project works in schools and hostels, improving young people's mental health through lyric writing and music performance – young people who have experienced domestic violence, physical abuse or emotional abuse are supported (in partnership with their school safeguarding officer). This would ordinarily not have happened without funding from our office. The Warren now also work through Warren Records and the Three Minute Heroes Project to address knife crime issues through music written, recorded and released by young people.

The Warren have recently been invited to attend the Police Independent Advisory Group (IAG) - a lot of the outcomes of their partnership with our office will have a strong bearing on young people's involvement with this.

WHAT WE FUND

HUMBERSIDE YOUNG WITNESS SERVICE (BUDGET £25,000)

Humberside Young Witness Service (HYWS) offers support to all child victims and witnesses called to court to give evidence. The service has been in operation for over 20 years, funded through contributions from the four Local Safeguarding Children Boards and our office. It was previously recognised as the winner of a prestigious UDITE Knowledge Sharing Award. The award, in the Social Well-Being Category, recognised the ground-breaking work undertaken by them in developing support services for all young witnesses and victims called to give evidence in courts within Humberside.

In the criminal justice system, some children and young people provide evidence to video, known as the ABE (Achieving Best Evidence) interview. The ABE interview may be made more than once prior to a trial, depending on the complexity of the case. HYWS arrange for the child or young person to refresh their memory, reviewing their video evidence (ABE interview) in preparation for a trial.

WHAT DIFFERENCE THE SERVICE HAS MADE

Giving evidence in court is often challenging and stressful for adults. For children and young people, the services provided by HYWS makes a real difference to young witnesses and their families, supporting them through this difficult process.

Total number of referrals received for all child victims and witnesses:

- ▶ 187 referrals received
- ▶ 93 victims
- ▶ 94 witnesses

(these victims and witnesses make up a total of 155 cases)

All of the young witnesses received contact direct from HYWS, with many receiving immediate support regardless of trial, often requiring a DVD memory refresh. HYWS have facilitated 46 viewings. Some young witnesses will have had more than one ABE interview, and some may have viewed on more than one occasion due to trials being adjourned on the date listed, or they will have to view again in the future.

All children and young people attending court have a pre-court familiarisation visit to the Court, arranged and supported by the Court Support Worker. The Court Support Worker liaises with the Crown Prosecution Service (CPS) and Police, as well as other agencies working with the child or family, to ensure the child is prepared and confident to be able to give their best possible evidence.

PUBLIC HEALTH FOR SUBSTANCE MISUSE (BUDGET £978,000)

Our office recognises that misuse of drugs and alcohol is a key driver of crime and disorder, as identified in the Home Office Modern Crime Prevention Strategy (2016). Local targeted investment in criminal justice based substance misuse interventions, both in the community and custodial settings, has:

- ▶ Made a significant contribution to reducing drug and alcohol related crime within the Humber region
- ▶ Helped to achieve increased community safety
- ▶ Reduced the impact of substance misuse behaviour through engagement with problematic substance misusers in treatment programmes
- ▶ Contributed towards and supported a much wider local authority investment programme
- ▶ Enabled partnerships to build on the wider Health and Wellbeing priorities, such as alcohol licensing conditions, safety in the night time economy, Community Safety, Adult and Children Services in both Safeguarding and Education

Our office has excellent connections into all four unitary authorities, Public Health teams and Community Safety Partnerships, informing on areas of need to target resources. The following networks within all four local authorities will continue to support onward mobilisation:

- ▶ Contract and performance management
- ▶ Strategic substance misuse groups
- ▶ Regional PHE commissioner meetings
- ▶ Regional OPCC Public Health approach to violence reduction

WHAT DIFFERENCE THE SERVICE HAS MADE

During 2019 the OPCC commissioning team worked with the Humberside Criminal Justice Board (HCJB) and Criminal Justice partners to review delivery of substance misuse across Humberside:

- ▶ Reviewed Public Health Information and consulted with regional Substance Misuse leads, considering relationships between substance misuse and the interface with local Criminal Justice partners, in particular the police, prison teams and probation officers. Each local authority area has a unique treatment offer, often based on historical arrangements and local requirements
- ▶ Ran workshops with key stakeholders
- ▶ Reviewed best practice and academic literature
- ▶ Consulted with partner regions
- ▶ Consulted with HCJB sub groups

Areas of unmet need were recognised; in some areas this spans opiates, crack/cocaine and alcohol. Although rates are only slightly higher than national, this could be contributing towards increasing levels of acquisitive crime and therefore concerted efforts have sought to improve pathways, engagement and assessment.

WHAT WE FUND

NOT IN OUR COMMUNITY (NIOC)

Not In Our Community is an established local anti-grooming campaign, aiming to help young people (aged 10-17) in our region to protect themselves and friends against grooming and sexual exploitation. Content and stories are produced through NIOC in a wide range of formats - from campaign materials to story-boards and live action films – they are co-produced with young people, based on real-life events.

Our office were proud to have historically been the primary funder of NIOC. In 2020-21, we will be transitioning to new governance arrangements that will allow greater oversight of the NIOC brand and its activities.



WHAT DIFFERENCE THE SERVICE HAS MADE

The 2019-20 NIOC Annual Report highlights previous activity and is available on our website. This details the impact over the last year and introduces our new direction to the campaign, as well as our aspirations and ambitions for the brand in the near future.

We have lots of ideas and plans. Visit the NIOC website and look out for NIOC on social media. We need support from across our communities to help spread the message and share the resource, support and advice available.

Not In Our Community is delivered with our communities, for our communities. Education is power and prevention is key.

“

"It has helped me notice the signs in a relationship that was unhealthy."

"I've been able to tell my friends if people seem suspicious, and I've been able to tell them the signs."

"It helped me to speak to a trusted adult about it."

"Helped me offer advice to someone I know who may be at risk of grooming and exploitation."

”

HUMBERSIDE EARLY INTERVENTION PROJECT (£337,000)

Following a successful funding application, 2019-20 saw the roll-out of the Humberside Early Intervention Project (HEIP), tackling violence and specifically the emergence of knife crime.

We began in February 2019 with the Knife Angel presiding in Hull, which attracted over 50,000 visitors, many leaving emotional messages for past loved ones and messages of support. Around 200,000 social media hits were recorded.

To support engagement and awareness raising, we commenced spoken and written word projects across Humberside, involving Schools, Pupil Referral Units, and Youth Groups. We progressed development of the products, working with partners and developing new relationships such as The Warren Youth Project, Rap poets and children's author Christina Gabbitas.

In April 2019, wider delivery of school sessions commenced, which saw fruition of a collaboration between Humberside Police, the Commissioner, the Rich Foundation, Hull 180', Mo Timbo, Not in Our Community, Beats Bus and live bands delivering workshops to groups of students in schools and other venues.

WHAT DIFFERENCE THE SERVICE HAS MADE

Bespoke sessions were also developed for specific groups such as further education Pupil Referral Units/Special Education Needs. Schools really embraced the project and we had over 90% coverage of schools (sessions up to April 2020). We aimed for 100% coverage by April 2020, and were just about on track prior to Covid-19.

To date the project has delivered sessions to 51 Secondary Schools.



**Total number of students engaged so far = 21,567
Target Audience = 25,767**

Sustainability has been a key aim since commencement of the project, leading to production of resource packs to support ongoing delivery through the Police Safer Schools program. Locally assigned police officers will continue to deliver training and this will form part of Key Stage 3 and 4 of the curriculum as each new school intake begins.

Our office has pulled together products such as a magazine, myth buster, a book of rap poems, documentaries, interactive music video and a central resource website link onto a USB stick - a free resource for all schools. This gives sustainability and project legacy.

The website www.nomoreknifecrime.com makes it possible for schools/teachers and Youth Groups to click on and download content, promoting longevity and making it easier to share with the wider audiences. We've also produced a video presentation of the Knife Angel with messages from victims' families and the community – this is on a loop display in museums and arts centres as a legacy for the Knife Angel.



WHAT WE FUND

BOX CLEVER

2019-20 saw the roll-out of a targeted component of HEIP, Humberside's Box Clever project, which aims to help young people to 'box clever' in life and enable positive thinking, decision making and improved choices by way of a mobile gym on a bus.

Our aims have been to reach out into communities and work with disadvantaged young people who may only have limited contact with social care teams and various statutory services.

WHAT WE DID

- ▶ Mobile double-decker bus renovated with boxing gym/youth space
- ▶ Worked with existing local provision, e.g. youth outreach services, community development organisations, missing and exploitation teams – all have enhanced engagement/shared values
- ▶ Accompanied by a pop-up mobile boxing ring
- ▶ Positive/diversion activities via trusted local ambassadors
- ▶ Coaches delivered interventions in target areas
- ▶ Pro-actively targeted young people in vulnerable/deprived areas and from lower socio-economic groups
- ▶ Diversion from drugs/violence/ASB/gangs
- ▶ Offered a service where they can learn boxing and get fit
- ▶ Created positive mind-sets and built resilience

WHAT DIFFERENCE THE SERVICE HAS MADE

Total Young People Engaged North Bank: 1,052 Total Young People Engaged South Bank: 936

Every young person who has graduated has been given a green card, linked back into boxing gyms in their local areas. Local gyms were funded through the project to offer six free sessions for participants to continue engaging in positive diversionary activity.

All of the projects are being independently evaluated by IPSOS MORI. Our office and key stakeholders are working with them to support this evaluation, which so far has included interviews, submission of data and focus groups with the police, young people and parents. This will be used to support future bids, sustainability in terms of evidencing what works, and lessons learned.

In some areas, other pop-up sessions have started to piggy-back on the legacy created through the Box Clever project, ensuring young people have an ongoing ability to access diversionary activities (see Engagement Officer Section later).



HUMBER MODERN SLAVERY PARTNERSHIP (HMSP) (£30K)

Following a joint recruitment campaign by our office and Wilberforce Institute, in September 2019 Andrew Smith was appointed Coordinator for the Humber Modern Slavery Partnership (HMSP). This is a three-year post funded by the Commissioner and managed by the Wilberforce Institute, part of the University of Hull.

Andrew has contributed to the national agenda on behalf of the Humber region, and has a strong working relationship with partnership coordinators around the country to help share best practice and learning, regularly representing the Humber region in contributing to the development of national Home Office guidance.

Each local authority area in the Humber region faces differing challenges with regard to types and prevalence of exploitation. 2019-20 saw an increase in modern slavery investigations in our area, mainly around criminal exploitation. We have also seen a large increase in sexual exploitation and exploitation from outside of the UK.

An increased number of criminal and labour exploitation cases are being identified across the Force area due to significant investment in resources, people power and effective training. As reporting and intelligence gathering improves, we will be able to ascertain different crime types, key geographical areas and develop effective methods of disrupting this serious and organised criminal activity.

For more advice and information on modern slavery please visit:
www.humberantislave.com



“Since taking on the role I have worked hard to develop our Humber wide collective response to Modern Slavery and Human Trafficking regionally and nationally by coordinating strategic and operational partners to:

- ▶ Meet their statutory and moral obligations to victims and survivors
- ▶ Better understand vulnerabilities and risk factors to prevent exploitation
- ▶ Tackle and disrupt organised crime gangs
- ▶ Develop and coordinate victims focused support services
- ▶ Raise awareness across all four Local Authorities of Modern Slavery, how to spot the signs and how to report concerns
- ▶ Empower those at risk of exploitation to report criminal activity without fear

The trade in human beings for criminal gain is a crime we cannot accept in Humberside on any level. It destroys lives, tears families apart and leaves countless adults and children vulnerable and destitute.”

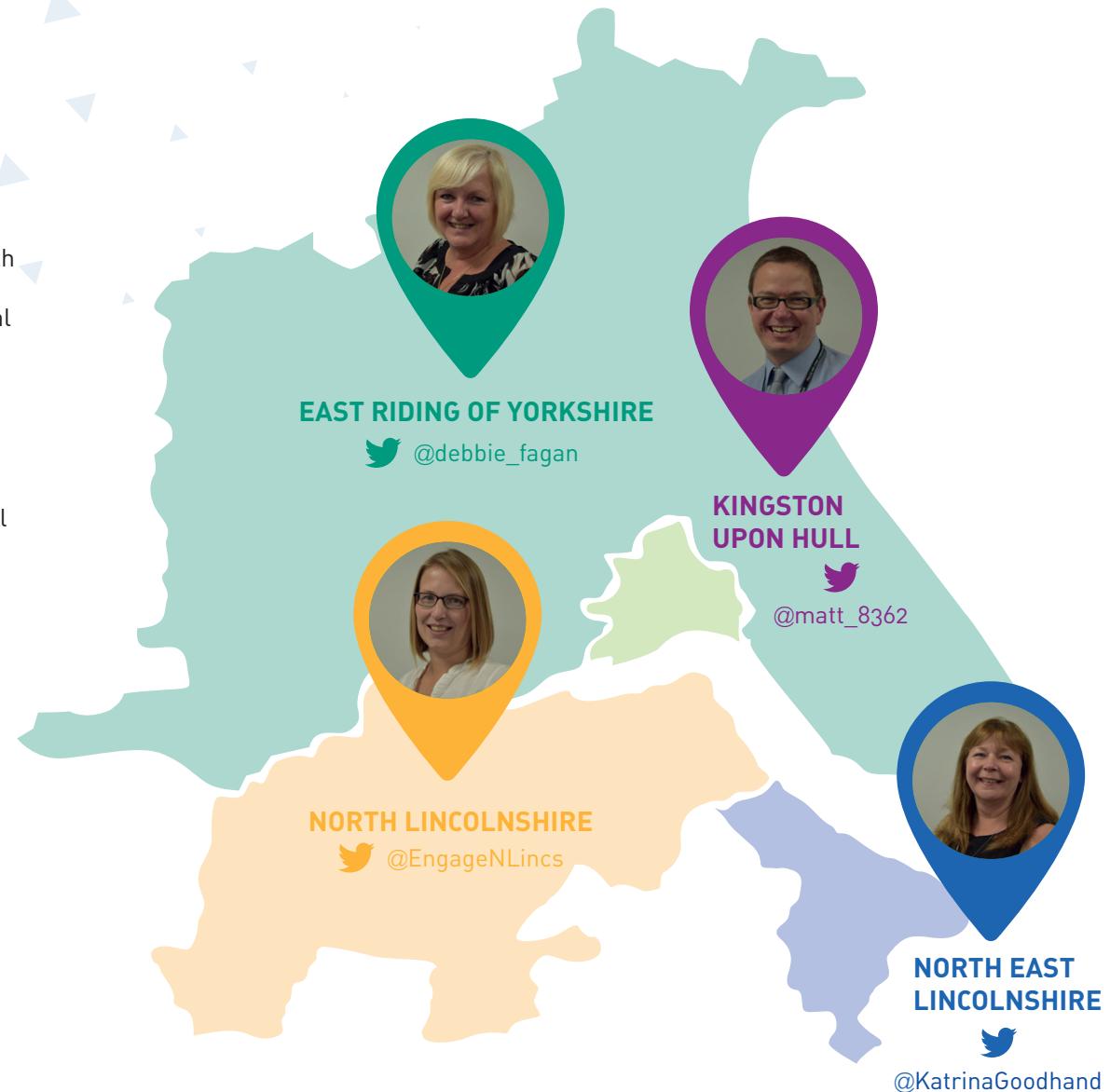
Andrew Smith, HMSP Coordinator

THE ENGAGEMENT TEAM

The large geographical size of the Humberside Police Force area, covering four very different unitary authorities, each with individual community safety priorities and demographic make-ups, presents a serious challenge to ensure communities are effectively engaged with and this cannot be achieved by the Commissioner alone.

Four Engagement Officers work in each of the Local Authority areas as the Commissioner's local representatives, working with partners and the public, and each has a background of working with Community Safety Partners, Local Authorities and Criminal Justice. They are established in their respective areas and are available to attend public meetings and community groups to provide advice on local issues.

The Commissioner has always made clear his intention to reinvigorate Community Safety Partnerships (CSPs) and the Engagement Team work closely with each partnership at a local level to strengthen relationships with the OPCC, seeking joint methods of public consultation and providing assurance on projects financed through the Commissioners funding.



THE ENGAGEMENT TEAM NORTH LINCOLNSHIRE - CLAIRE WELFORD



NORTH LINCOLNSHIRE
CLAIRE WELFORD



ENGAGING NORTH LINCOLNSHIRE

There is a well-established ward engagement mechanism via the Neighbourhood Action Teams (NATs). The ward level groups have been a good starting point to understand local issues and meet with stakeholders. These groups are attended by elected ward councillors, the social housing provider, ward officers, neighbourhood policing teams, local authority Safer Neighbourhood representatives, town and parish councillors, neighbourhood watch coordinators, local schools/businesses, residents associations and other interested parties.

I have liaised directly with the North Lincolnshire CSP and its statutory partners to get a thorough understanding of services available, assist in problem solving and advise on funding opportunities from OPCC funds made available to the CSP.

A key part of my role includes:

- ▶ Keeping partnerships engaged and up to date with different local initiatives and funding opportunities.
- ▶ Sharing knowledge from local communities across the partnership to enable sharing of good practice and avoid duplication.
- ▶ Liaising with local communities to consider issues that matter to them and the agency response, ensuring their concerns are taken seriously, and where solutions can't be found, I explain why.

I attend a range of public facing meetings such as Town and Parish Councils, Neighbourhood Action Teams, Country Watch and Independent Advisory Groups to gather information about what matters to local people and ensure their voices are heard at strategic meetings. My newsletter is circulated to stakeholders every two months.

In 2019-20, in conjunction with the North East Lincolnshire Engagement Officer, we set up a shared Community Safety Partnership Communications Group. The aim was to share messages and good practice, highlighting the work of CSPs and partners. Responsibility for day to day work with the CSP transferred to me at the year end.

I've attended many events this year, including the launch of six new services across North Lincolnshire such as Remedi, Victim Support and the Alfie 2 documentary film. Other events included voluntary sector AGMs, public events, young people related events, training opportunities and celebration events.

PROJECTS

- ▶ **Fraud Forums:** Working with Humberside Police, the Engagement Team established Fraud Forums in each local authority area. North Lincolnshire partners have been receptive to and supportive of the messages, sharing them across their networks to make North Lincolnshire 'Scam Aware'. We have taken advantage of free training from Friends Against Scams for our agencies and voluntary organisations.
- ▶ **Community Speed Watch (CSW):** North Lincolnshire piloted CSW and in 2019-20 I supported its rollout across Humberside. We've had lots of interest from local communities, with great feedback about the coordinator and training. I continue working closely with the coordinator, promoting CSW across the area. We have a section on our website showing progress. Residents involved in the scheme have provided positive feedback.

THE ENGAGEMENT TEAM NORTH LINCOLNSHIRE - CLAIRE WELFORD

PROJECTS

- ▶ **Early Intervention Youth Fund (EIYF):** Our office successfully bid for funding and part of this was for the Tommy Coyle Box Clever Project. Tommy is based in Hull and I worked with his team to identify locations and partners to support sessions around Scunthorpe. We had two sets of ten weeks at Burringham Field, Brumby Ward and one set of 10 weeks in Sainsbury's car park in Town Ward. The sessions were a success with many children returning week after week. The Box Clever team praised the level of engagement and support from partners.
- ▶ **CrimeStoppers:** During summer 2019 I undertook CrimeStoppers promotional work, speaking to community venues, hubs and high footfall places all across the area to ask them to display CrimeStoppers materials on notice boards and other public areas. This work continues.
- ▶ **Rural Safety Advisory Forum:** We've strengthened this, with support from Chief Officers in Humberside Police. The partnership has developed key messages and crime type information to support communities, which can be found on our website. Unfortunately the conference planned for year-end was postponed due to Covid-19, but we will do this in 2021.

COMMUNITY SAFETY PARTNERSHIP FUNDING 2019-20

	2019-20 Allocation	2019-20 Spent	2020-21 Allocation
Core Grant (Partner Core services – 1 year)	£259,577	£259,577	£259,577
Core Flexi (Partner Projects)	£307,384.88	£105,619.43	£201,765.45
Crime Reduction Fund (Community Projects - 1 year)	£69,750	£67,657	£71,843 (Includes £2,093 underspend from last year)
Flexi Crime Reduction (Community Projects)	£48,230.26	£16,407	£31,823.26
Totals	£684,942.14	£449,260.43	£565,008.71

Core grant funding during 2019-20 has continued to be used to provide:

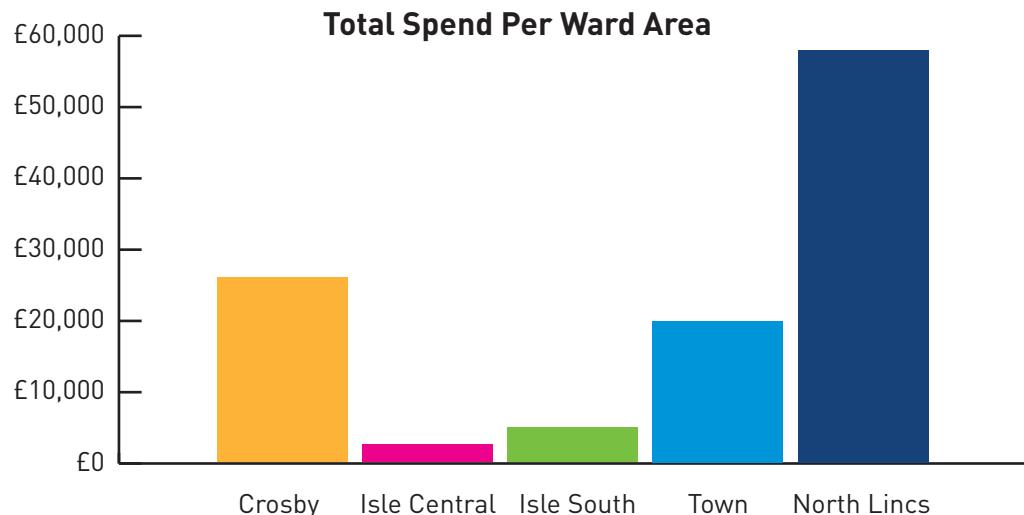
- ▶ Development and Review Officer post to support the Community Safety Partnership
- ▶ North Lincolnshire Youth Offending Service
- ▶ Youth Diversion Scheme delivered by Youth Offending Service
- ▶ Hidden Harm Project delivered by Youth Offending Service
- ▶ North Lincolnshire Adult and MARS Boards
- ▶ North Lincolnshire Council ASB Researcher legacy post
- ▶ Funds for a new Domestic Abuse Perpetrator Programme RE:Form to be delivered by Blue Door to start 2020-21

Community Safety Grant monies were allocated to a range of projects:

- ▶ Not In Our Community materials and campaigns to support awareness of exploitation of young people
- ▶ Operation Yellowfin to support Humberside Police to buy Select DNA to target anti-social motorbikes
- ▶ Christmas Safe Haven for Night Time Economy during the festive period to prevent vulnerability in the town centre
- ▶ Commissioned a new Street Worker Outreach Project RE:Set to be delivered by Blue Door to start in 2020-21
- ▶ Provide apprentice placements for young people engaged with the Early Intervention Team
- ▶ Day Safe pilot January to March 2020 to tackle ASB in the Scunthorpe Town Centre

COMMUNITY CRIME REDUCTION FUND (CRF)

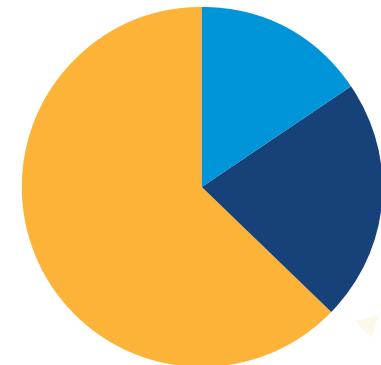
There were 7 bids agreed by the evaluation panel. These were spread across a range of ward areas in North Lincolnshire as shown below.



The pie chart shows how the projects met the primary aims of our Police and Crime Plan. Successful bids this year included expanding membership of youth groups to enhance capacity, supporting a group to improve security and reduce crime/ASB and supporting infrastructure to enable a community cohesion event. Three bids which were successful in receiving money over more than one year:

- Citizens Advice North Lincolnshire two-year Bereavement Project to support those suffering a loss and prevent vulnerabilities.
- Oasis Hub Youth Group over two-years in the Crosby area to support young people.

Total Spend Per Priority (Bid's Primary Aim)



- **Aim 1:** To deliver increasingly self-sustaining and safe communities
- **Aim 2:** To build public confidence in the agencies involved in creating safe communities
- **Aim 3:** To provide service for victims and the most vulnerable that meet their needs

- The Forge, working with vulnerable adults across North Lincolnshire – this two-year project will support people to become active members of the community.
- The following projects continued into 2019-20, having been agreed in 2018-19:

- EMPOWER Offender Employability Programme (delivered by ONGO Communities) based on Westcliff.
- Child Trauma Therapy (delivered by Changing Lives by Changing Minds) focusing on those children most at risk.

THE ENGAGEMENT TEAM NORTH LINCOLNSHIRE - CLAIRE WELFORD

CRIME REDUCTION FUND CASE STUDIES

CASE STUDY

Support to provide sustainable youth provision: £13,000 awarded to two different clubs working with children, enabling provisions to become more sustainable and expand membership numbers, offering positive group activities for children and young people in these areas.

CASE STUDY

Support to Employment: EMPOWER project run by ONGO in Brumby Ward which continues providing extra employment support from the ARC, targeting ex-offenders in partnership to support them into apprenticeships and work. The new two-year project from the Forge also supports people into employment where appropriate.

CASE STUDY

Support for Vulnerable People: Changing Lives, Changing Minds Project continues to provide support to children across North Lincolnshire who are going missing and are at risk of exploitation. Also additional investment over two years for the Oasis Hub Project working with children in the priority ward of Crosby. The CAB Project will support newly bereaved people to avoid becoming vulnerable and build support networks within their local community.

THE ENGAGEMENT TEAM NORTH EAST LINCOLNSHIRE - KATRINA GOODHAND



NORTH EAST LINCOLNSHIRE
KATRINA GOODHAND



ENGAGING NORTH EAST LINCOLNSHIRE

2019-20 saw new projects launched including a new Fraud Forum and regular ward walks. All Parish Councils were visited with the exception of just one, which had to be cancelled, and I've sent quarterly e-bulletins to Parish Councils and local networks updating our work. The South Bank Community Safety Partnership Communications Group has been established, ensuring that information from the community can be fed into the CSP, and that the CSP operates in a transparent way by sharing their budgets and decisions made to benefit communities and tackle issues which may impact on their safety.

PARTNERSHIPS ACROSS NORTH EAST LINCOLNSHIRE

A key part of my role includes:

- ▶ **Community Safety Partnership (CSP) and Thematic Groups:** representing the Commissioner as a member of the CSP and on several thematic groups dealing with specific problems causing harm in our community – Anti-Social Behaviour Panel, Domestic Abuse One System Panel, Violence and Night Time Economy Board, Knife Crime Panel, Modern Day Slavery Board, Police Tasking meeting, Youth Partnership, Prevent Board, Fraud Forum, and Hate Crime Partnership.
- ▶ **Place Meetings:** attending meetings dedicated to place such as the Town Centre Operational and Strategic groups, Cleethorpes Stakeholder meetings, Town and Parish Council meetings, neighbourhood watch groups or area community groups.
- ▶ **Engagement Office Network:** I chair the Network for North East Lincolnshire and we go out into the community (when not in lockdown) to meet people and discuss concerns and opinions at places where they are.
- ▶ **Speaking to the Community:** I ensure that I speak with different age groups in my community. There have been a number of multi-agency ward walks in both daytime and evening, allowing members of the community of all ages, an opportunity to ask questions of myself for the OPCC and other partners such as police, council, MPs and housing representatives.

THE ENGAGEMENT TEAM NORTH EAST LINCOLNSHIRE - KATRINA GOODHAND

ENGAGING YOUNG PEOPLE

Youth Partnership Board: As well as sitting on the Board and attending the youth forum, the first North East Lincolnshire Youth question time featuring the Commissioner, Humberside Police and the Local Authority was held at Sidney Sussex Recreation Ground. It provided an opportunity for young people to ask questions about the work they're doing and for the panel to find out what issues interest young people. The focus was on knife crime, evidencing that young people were concerned about rises in incidents in the local and national media. The youth summit in Cleethorpes in conjunction with Not in Our Community was cancelled due to Covid-19.

Early Intervention Youth Fund (EIYF): The successful bid by our office for the Early Intervention Youth Fund (EIYF) enabled some youth projects to be newly delivered locally, not least the Tommy Coyle Box Clever Bus. Tommy and the bus visited areas where groups of young people congregate and on occasion commit ASB, including Grant Thorold Park, Immingham, Sidney Sussex and Nunsthorpe. The Box Clever Bus engaged with young people where they were and encouraged them to participate in positive activities. Unfortunately some areas could not be visited due to the Covid-19 pandemic, but we built some resilience by funding Fusion Boxing to host similar mobile boxing sessions so that young people had continuing engagement after the Box Clever project had left the area.

The funding also allowed more flexibility and immediate interventions for the two Early Intervention policing teams in East and West Marsh. This meant young people could be quickly steered away from criminality and families in need of assistance with challenging circumstances could be better supported. This also improved relationships with the police and agencies, ensuring the needs of the family were better met.

ENGAGING OLDER PEOPLE

- ▶ **Dementia Friend:** I am a Dementia Friend and member of the Dementia Friends Association.
- ▶ **Fraud Forum:** I attend the older persons' day held every year in Cleethorpes. In 2019-20 a new feature was the development of a Fraud Forum. This is a partnership where several agencies such as Neighbourhood Watch, Victim Support, the Local Authority, carers support and third-sector groups discuss and share data and statistics around fraud and local scams. Important messages have been developed with key stakeholders and influencers to avoid becoming a victim, so they can spread the word through their networks. Data shows that the older generation are often the target of scammers and rogue traders as they come from a trusting generation and can be harried into making financial decisions, with messages and interventions such as call blockers being directed towards older people.



FUNDING FROM THE OPCC TO NORTH EAST LINCOLNSHIRE COMMUNITY SAFETY PARTNERSHIP

	CORE	ACRF	FLEXI GRANT	FCRF
North East Lincolnshire	£303,134	£84,375	£132,055	£103,755

Core Funding: an annual fund, allocated via the CSP Strategic Board for salaries and projects meeting the aims of the Police and Crime Plan and CSP Plan.

Annual Crime Reduction Fund (ACRF): this is allocated via a bidding process to the Crime Reduction Fund (CRF) Panel and ring-fenced for not for profit community organisations for projects meeting strict criteria.

Flexi Grant: core fund allocated by the strategic board, but this does not need to be spent in year and can be carried over.

Flexible Crime Reduction Fund (FCRF) also does not need to be allocated in year. The FCRF was provided to the CSP in the 2019-20 funding round and this is the amount remaining after the CRF Panel allocated funds to not for profit groups in 2019-20.

Early Intervention Youth Fund (EIYF): in addition, there were two further amounts provided to the CSP by our office through the Early Intervention Youth Fund:

1. £25,000 ring-fenced for use by the two Early Intervention Teams in North East Lincolnshire, used for diversionary activities and to support families whose children were at risk of being involved in crime.
2. £10,000 used to produce two Not In Our Community (NIOC) videos, the first aimed at young people demonstrating the methods organised crime groups will use to groom them and force them into committing crime, so if they are approached they will know how to not be drawn in. The other video was a documentary aimed at parents, carers and teachers and the wider adult community about how criminals target young people as commodities and threaten and harm them to make them comply – children are victims who are exploited by adults and the community need to be part of the solution, by protecting them from the exploiters.

CORE FUNDING SPEND BY CSP

- ▶ Total spend from the core and flexi funds by the CSP in 2019-20 was £381,960, leaving £78,229 to carry forward in 2020-21.
- ▶ The main spend from CSP funding was £124,849 directed towards services for young people, through the Youth Offending Service and Youth Diversion via YPSS.
- ▶ The second largest amount was £98,500, broken down into costs for Domestic Abuse Services with funding for an Independent Domestic Violence Advocate (IDVA), Co-ordinator role for the Multi Agency Risk Assessment Conference (MARAC), provision of a Perpetrator Project and payment to the Pause Project for parents who have children removed from their care due to Domestic Abuse.
- ▶ £59,173 spent on Community Safety, made up of salaries for a Community Safety Officer, partnership analyst, anti-social behaviour researcher and separate administration costs for the Crime Reduction Fund paid to VANEL.
- ▶ Safeguarding Children's Partnership and the Safeguarding Adults Board received funds totalling £31,000.
- ▶ Target Hardening and Not In Our Community (NIOC) received £23,750.
- ▶ Early Intervention (EI) team and CSP Co-ordinator received ring-fenced funding specifically to the value of £75,000, although the CSP Co-ordinator was not in role for the full year (underspend of £30,312 in this area).

THE ENGAGEMENT TEAM NORTH EAST LINCOLNSHIRE - KATRINA GOODHAND

CRIME REDUCTION FUND

At the start of 2019-20, the available fund balance was £188,131, including the remainder of flexible funding from 2018-19 of £56,250 and commitment from 2 year projects of £55,215 from the Flexible Crime Reduction Fund. Safer Homes payment for target hardening top-sliced from CRF of £33,750, left remainder for community organisations to bid from of £99,166.

ROUND 1:

Five projects funded, four in full and one in part to a total figure of £32,367:

- ▶ Creative classes at Addaction for drug and alcohol rehabilitation sessions
- ▶ Summer club in 2019 for young people at Sussex Recreation Ground
- ▶ Drama project by YMCA to deliver No More Knives message to young people
- ▶ Pop-up boxing project to follow on from the Tommy Coyle Box Clever project
- ▶ Drop-in centre for street workers to get health and safety advice in a safe environment

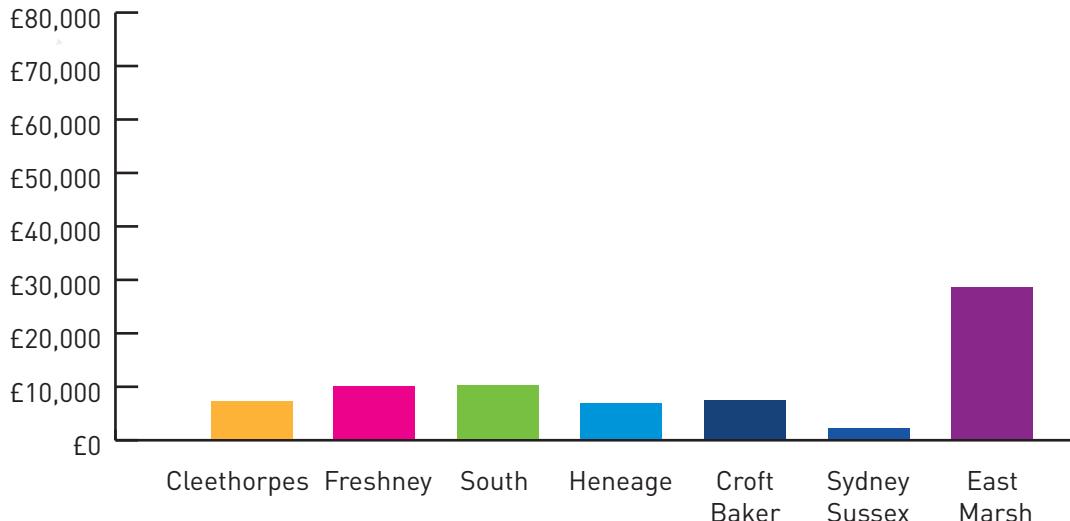
ROUND 2:

Two fully funded projects to a total of £11,660:

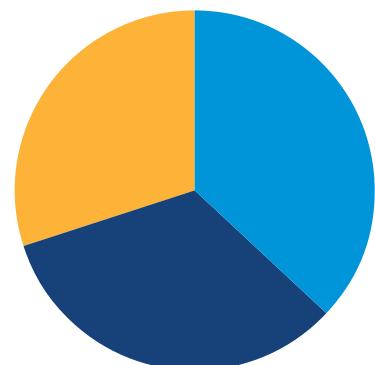
- ▶ Different type of skate ramp to encourage older groups of young people to participate at Ghetto Park
- ▶ Free sessions at a boxing club for young people from families with lower incomes

Local PCSOs attend both of these clubs to improve youth engagement with the users of the facilities.

Fit with Police and Crime Plan Aims



Fit with Police and Crime Plan Aims



- **Aim 1:** Deliver increasingly self-sustaining and safe communities in the Humber area
- **Aim 2:** Build public confidence in the agencies involved in creating safer communities
- **Aim 3:** Provide services for victim and the most vulnerable that meet their needs



ROUND 3:

Two fully-funded projects to a total of £16,720:

- ▶ Mentoring young people via the Oasis Hub – anticipate this will be invaluable during the lockdown period
- ▶ Summer club via Welholme Works – panel also discussing plans for 2020 or whether funding needs to be returned

ROUND 4:

Five funded projects, four fully and one in part to a total of £38,108:

- ▶ Round 4 funding was agreed in February 2020 just prior to Covid-19 restrictions – most projects have been delayed until the end of the lockdown period as they involve face to face interventions
- ▶ One of the projects at the Trin, Cleethorpes was to build and refurbish the skate bowl at the back of the premises for young people to access – social media shows that they are well on with it
- ▶ Grimsby Retailers in Partnership were funded £9,990 for an app and radio system to allow retailers to be in touch with local neighbourhood police and deal with anti-social behaviour and shoplifting in the town centre – plans were in place for this and as retail outlets begin to reopen, we expect this will begin implementation in early 2020-21



CASE STUDY: FUSION BOXING

Fusion received funding from more than one round of the CRF funds, because they began working closely with the Youth Diversion Team and local policing teams. After the successful visit by the Tommy Coyle Box Clever project, we wanted to continue this momentum and create a legacy providing more opportunities for children and young people to continue engaging positively. The provision of funding for coaches and transportation has ensured that North East Lincolnshire has its own pop-up boxing service which can travel to where communities need it most.



CASE STUDY: OASIS COMMUNITY HUB, NUNSTHORPE

Oasis Hub received £10,000 from the CRF to provide mentoring to young people who may be at risk of involvement in serious organised crime or county lines. A gap was identified around intervention when a young person first starts to disengage at school, with a need for someone able to spend time with them to see what is happening in their life and help change their behaviour. This project provides a mentor who can engage directly with the young person at first point of concern to ensure they have support in making the right choices, diverting them away from criminality.

THE ENGAGEMENT TEAM EAST RIDING OF YORKSHIRE - DEBBIE FAGAN



EAST RIDING OF YORKSHIRE
DEBBIE FAGAN



ENGAGING EAST RIDING OF YORKSHIRE

This is my third year as Engagement Officer for the East Riding. 2019-20 proved even busier than the two years before, with the development of engagement networks and well established practices becoming an integral part of day to day business. This evolution has allowed me to broaden and enhance my role in community engagement and partnership working. The East Riding is unique in many ways – its geography, population and economy require a flexible but consistent approach which set the foundation for very different types of engagement and partnership working, especially as we moved into Covid-19 lock down in March 2020.

Rural Safety Voices: Now in its second year, the Rural Safety Advisory Panel has developed both as a collective and in its activity around Rural Safety. They bring together agencies and community members from a range of rural settings to consider rural safety issues and identify suitable agency or community responses. Feedback highlighted that rural communities were unsure which agency to approach with issues, often being passed from one to another. There were also complaints that rural residents didn't take action when rural and wildlife crime was being committed as they often didn't recognise what was happening as being criminal activity. This was the case with Hare Coursing. The Panel developed a Frequently Asked Questions and Information Sheet which was shared through networks, online and displayed in communities, raising awareness, building citizenship, providing advice and promoting action.

The Panel also organised a 2020 Rural Safety Conference, to be hosted by the police and our office. Unfortunately, this was postponed due to Covid-19. It would have covered a wide range of presentations on rural issues and setting rural policing priorities for Humberside and will be rearranged as soon as allowed.

Our Youth Voice: 2019-20 saw a drive by me to further develop engagement with young people. It's important that we understand young people, and allow their views and experiences to help shape services that affect them. We've already got strong engagement networks in place, including Youth Festivals, Youth Voice events and Youth Coalitions. There's also work underway to further develop a Youth Parliament.

I work closely with a wide range of partners including East Riding Council Youth and Family Services, East Riding Voluntary Action Service (ERVAS) and others. ERVAS deliver the East Riding 'Volunteer' project, promoting, recruiting and supporting young people into volunteering. I was honoured to be awarded a 'Volunteer Champion' award for "being everywhere".



East Riding Watches Meet the Commissioner: 2019-20 saw delivery of the third round of 'Meet the Commissioner' meetings. We extended the invitation beyond the 168 Town and Parish Councils, including all 5 Farm Watch Groups and 440 Neighbourhood Watch Groups. Meetings were held in Elloughton, Driffield, Howden, Pocklington and Skirlaugh, providing an excellent opportunity to hear about the work of the Commissioner and his office, but also about community issues and the work of each other in making the East Riding a safer place, particularly around wildlife, rural and heritage crime.

The meetings were well attended with positive feedback. Many appreciated being able to meet the Commissioner in person and hear about the work being done to support improvements in Humberside Police and helping communities make the East Riding safer.

East Riding Community Safety Partnership (CSP): East Riding CSP is a partnership of statutory and voluntary sector partners, coming together to oversee community safety in the East Riding. They are responsible for allocating PCC funding to services and projects, contributing to reducing crime and disorder and enabling more resilient communities. I'm an independent member of the CSP, and I support the partnership by assisting in allocating funds to services and projects delivering positive outcomes from the Police and Crime Plan whilst achieving maximum benefit to East Riding residents and communities.

In March 2020 we held a CSP event at which services and projects from all funding streams came together to share learning and good practice. The event provided an opportunity to speak to advisors about funding opportunities and advice on governance. Formal presentations were provided by larger funded services as well as an exhibition of smaller projects including community groups.

I have visited many projects funded by the CSP during 2019-20, seeing first-hand the work being done and understanding the impact of funding on the ground. I'm constantly impressed by the level of commitment shown by volunteers and their actions to improve communities and make a real difference.

Community Trigger: The Anti-Social Behaviour, Crime and Policing Act 2014 introduced the Community Trigger, a mechanism for victims of persistent anti-social behaviour to request relevant bodies to undertake a case review. This entails sharing information in relation to the case, discussing action previously taken, and collectively deciding on any further action. Relevant bodies include local authorities, the police, health providers and providers of social housing. Any individual, community or business can make an application for a case review.

The CSP is responsible for monitoring delivery of Community Trigger Reviews and I've worked alongside the Council's Anti-Social Behaviour Team Manager to improve the Community Trigger review method and the appeal process. My role is as an Independent Observer through the whole process, ensuring the review is fully accountable and transparent. We have introduced an option for a victim referral to be made to Victim Support upon receipt of a Review request. These changes, and a new independent Appeals process, ensure victims meeting the review criteria receive the best, most transparent, fair and supportive service.

Engage East Riding: Originally Engage East Riding was a group of officers I brought together from across a range of voluntary and statutory organisations to create a collaborative approach to communication and engagement. The group worked well, resulting in better information, co-ordination and shared events. In 2019-20, Engage East Riding took on responsibility for the CSPs Communications and Engagement function. It also became the East Riding Fraud Forum.

Fraud: In 2018-19, fraud cost Humberside victims £982 per hour alone, including £602k lost to romance fraud with many victims being East Riding residents. We now use the Engage East Riding network to develop and deliver Fraud prevention action and advice. I work closely with the Humberside Police Fraud Section, East Riding Council's Trading Standards Team and ERVAS via a Fraud Task Group to identify trends and gaps which inform the work of 'Engage East Riding' and the CSP funding panel, targeting funding where it is most needed.

Engage East Riding is the agreed forum for sharing information on Human Trafficking and Modern Day Slavery in the East Riding, educating members what to look for and do if unlawful activity is suspected. They can enable their colleagues and communities to be more alert and proactive in helping identify and report cases. Making Engage East Riding a multi-functional group with a single meeting has increased efficiency, reduced duplication and increased knowledge and awareness. Regular input from experts maintains interest and sustains a pro-active culture for community safety across the disciplines and geographical areas.

Community Speed Watch: As a member of the Community Speed Watch Working Group, I was really pleased to see the launch of the scheme in Bubwith in August 2019. The scheme has been popular, with fully trained and equipped volunteer groups in place across the area. Speeding, particularly on the many scenic routes, remains a community priority in large rural areas. Community Speed Watch, initially funded by the Commissioner, provides an opportunity for rural communities to come together and take action themselves to make their roads safer. Bubwith holds the 'record' for this year, recording a vehicle travelling at 80mph in a 30mph zone, despite warning signs which have to be displayed.

THE ENGAGEMENT TEAM EAST RIDING OF YORKSHIRE - DEBBIE FAGAN

FUNDING

The decision made by the Commissioner to allocate funding through CSPs has delivered a marked change in the way applications are processed, assessed and utilised, ensuring it addresses local issues and identifies local needs whilst meeting the Police and Crime Plan aims. 2019-20 has seen East Riding CSP deliver a total grant allocation of £586,294 across four funding streams:

	2018-19 Carried Forward	2019-20 OPCC Funding to CSP	2019-20 Allocated by CSP	Carried forward to 2020-21 for allocation
Core Grant	Nil	£361,740	£345,515	£16,225
Community Safety Grant (Partner Projects – up to 3 years)	£39,993	£175,956	£42,203	£133,753
Early Intervention Youth Fund	N/A	£12,500	£12,500	Nil
Annual Crime Reduction Fund (Community Projects – 1 year)	Nil	£103,875	£90,968	£12,907
Flexi Crime Reduction Fund (Community Projects – 2 years)	£135,720	£160,483	£107,808	£52,675

CORE GRANT FUNDING

The annual funding for 2019-20 is the same amount as the core grant paid in previous years. This is the third year the CSP has approved continuous Core Funding for the services, providing consistency in service delivery:

- ▶ Fairway Process, East Riding Council's Anti-Social Behaviour process
- ▶ East Riding Adult Safeguarding Board / Children's Safeguarding Board
- ▶ Positive Lifestyles, a council Sport, Play and Art Service
- ▶ East Riding Council's Youth Offending Service
- ▶ East Riding Council's Neighbourhood Watch Support Service
- ▶ Council project for supporting children and young people who have experienced domestic abuse

COMMUNITY SAFETY GRANT

This funding is for partner projects up to 3 years in length which for 2019-20 are:

- ▶ Youth Coalition Support Service, ERVAS (East Riding Voluntary Action Service)
- ▶ N2PO (Negative to Positive Outcomes), Goole Youth Action, targeting those on the cusp of offending in and around Goole

EARLY INTERVENTION YOUTH FUND (EIYF)

EIYF was a strand of the larger Home Office EIYF granted to our office. The grant funded the touring Box Clever programme delivered by the Tommy Coyle Foundation, through a mobile unit taking boxing opportunities to the most challenging areas in all four local authorities. For the East Riding, these locations were Bridlington and Goole, with Withernsea to follow. The CSP allocated this funding to the Humberside Police Early Intervention Team in Bridlington.

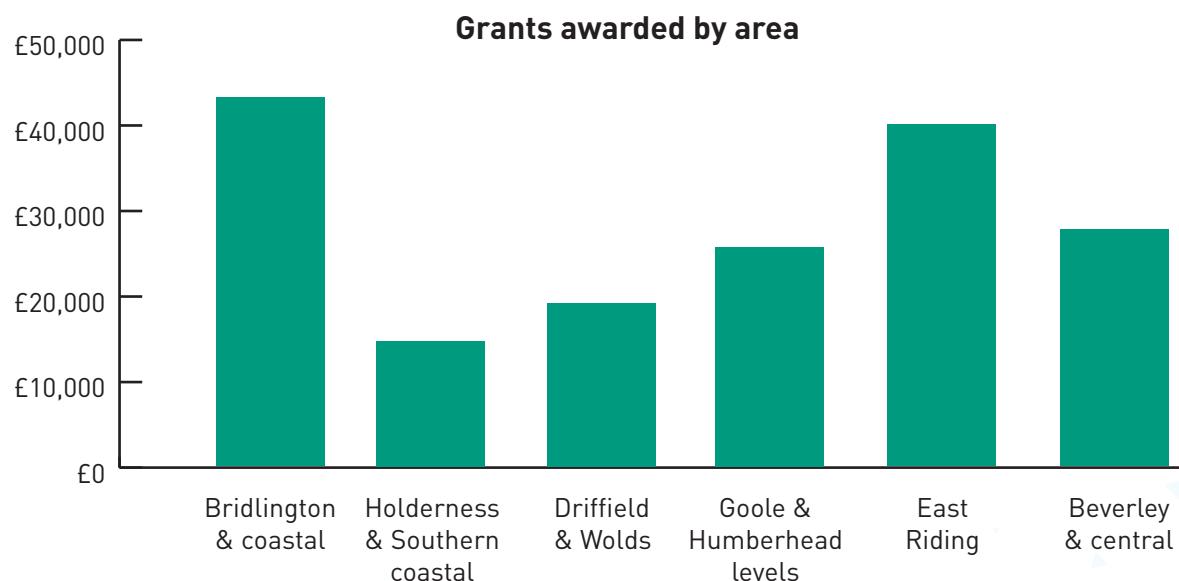
CRIME REDUCTION FUND

The East Riding Crime Reduction Fund was established by the CSP, with annual funding of £393,512 provided by the Commissioner. The funding provides grants for projects providing sustainable solutions to help reduce crime and anti-social behaviour in the East Riding. During 2019-20, grants were available of up to £10,000 through the annual fund and up to £20,000 through the Flexi Crime Reduction Fund for projects of more than a year. The funding is for voluntary and community groups, registered charities and other types of not for profit organisation including town and parish councils, provided for projects outside their usual remit.

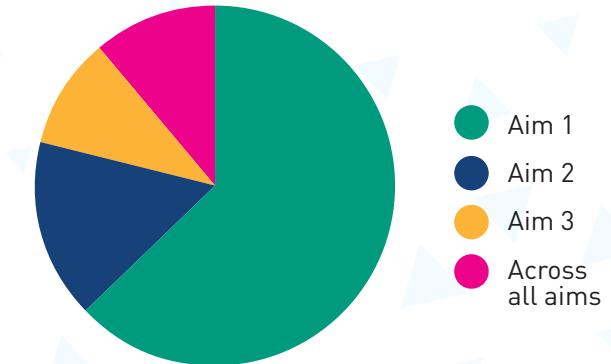
The fund is administered by Two Ridings Community Foundation on behalf of the CSP and has a dedicated page on their website <https://www.tworidingscf.org.uk/fund/east-riding-crime-reduction-fund/>. They provide a straightforward online application process and guidance notes, as well as advice and support for applicants to ensure organisations are given the best opportunity to access funding.

WHERE THE GRANTS WERE DISTRIBUTED

Given the size and diverse range of communities in the East Riding, the CSP made a conscious effort to ensure a geographical spread of grants. During 2019-20, 19 grants were awarded with a total value of £170,428. The distribution of grants is as follows:



Grants awarded by aim



THE ENGAGEMENT TEAM EAST RIDING OF YORKSHIRE - DEBBIE FAGAN

AIMS AND ACTIVITY FUNDED

The majority of grant awards meet Aim 1 of the Police and Crime Plan, including small youth projects such as in Stamford Bridge and the Hornsea Town Council summer skate park sessions, as well as smaller CCTV projects such as those at the Ashes in Howden and at Swinefleet village hall.

Some larger youth projects also meet Aim 3 around intervention to prevent transition from vulnerability to victimhood.

Three projects met Aim 2, including CCTV projects for parish and town councils and the broadcasting capabilities of 105.3 Seaside FM, providing opportunities for up to date public safety messages, encouraging and facilitating public interaction with agencies involved in creating safer communities.

Two projects met Aim 3, working with extremely vulnerable people – Kingfisher Trust in Bridlington and Nacro who work across the wider East Riding but specifically with people at risk of homelessness. Interventions offered included provision of a safe space for marginalised people who could be at risk of offending or becoming victims of criminal behaviour. The Kingfisher Trust received £20,000 towards the cost of running the Kingfisher Café in Bridlington for two years. The café is run by volunteers, providing a safe space for vulnerable people including those affected by homelessness, enabling people to engage with services including probation, police and other sources of support.



"I have worked with Deb for about 18 months, in her capacity as an Engagement Officer. I have found her knowledge and contacts invaluable as the Chief Inspector for East Riding Policing. She is also willing to challenge and probe the police on behalf of the public. She has provided immense support with regards to rural crime and has become a key member of the force approach and Rural Advisory Scrutiny group. I would describe Deb's role as being my conscience regards staying on track, by keeping us on track and informed regards public feelings and providing a wider response outside of the traditional police options."

Temporary Superintendent Paul Butler, Humberside Police

CASE STUDY: THE GREEN TEAM

The Green Team in Goole received an award to contribute to the cost of running a gardening service for vulnerable people. They provide work placements and employability skills for long-term unemployed, people with low skill levels and others that are furthest from the job market, in order to improve confidence and self-esteem.

"One individual came to us on a referral from YMCA, he came to us at the age of 23. He had been a drug user since the age of eleven, spent time in prison and had few if any real friends. His ability to communicate effectively was very limited, both verbally and in writing. He started with our gardening service 2 years ago and soon developed into a reliable and loyal volunteer, his confidence increased and with it

his communication skills. When we opened the café he expressed a desire to part of the volunteer team. The effect on him was amazing and within 6 months he was capable of running the front of house operation, dealing with customers, serving food, preparing barista drinks, organising other volunteers, cashing up daily takings and becoming friends with many of the customers. He now has moved out of the YMCA, set up home with his partner, looking forward to the birth of their new baby. He has secured himself a full time job elsewhere so that he can provide for his family. He said that the best thing that had ever happened in his life was coming to Goole and joining The Green Team."



CASE STUDY: HULL FC COMMUNITY SPORTS AND EDUCATION FOUNDATION

Hull FC Community Sports and Education Foundation received a grant to provide a programme of sporting related personal development sessions for young people in Withernsea and Market Weighton.

"L currently resides in a council children's home and prior to engaging with Hull FC, he had also picked up a criminal record for criminal damage as well as actively partaking in drug misuse. Through initial engagement in the weekly sports sessions, we offered the opportunity for L to further his education with a Level 1 Sport course, on the provision that we worked closely on his attitude and looked at a pathway for his progression. Utilising his passion for Hull FC, we offered him rewards for completing milestones in his progression. This included working on a match day, going 'behind the scenes' as well as meeting trustees and delegates at the club. Due to the continued progression with his attitude and classwork, we then offered him the chance to assist in coaching and refereeing junior touch rugby events that we host. In September L shall take on the Level 2 sport course and has been awarded with a place on our Hull FC Traineeship programme with the aim to become a Rugby League coach."

THE ENGAGEMENT TEAM EAST RIDING OF YORKSHIRE - DEBBIE FAGAN

2019-20 CRIME REDUCTION FUND GRANTS ISSUED

The following demonstrates the diverse range and geographical spread of projects funded by the Crime Reduction Fund:

- ▶ **Beverley Cherry Tree Community Centre (£6,451):** Funding for youth worker, assistant 2 nights per week and 2 Hull Beats Bus visits. Youth activities aimed towards building social identity, self-esteem and communication skills and support for young people with gender identity issues, refugee families and children in care.
- ▶ **Hedon Town Council (£955):** Funding for CCTV installed to help reduce crime.
- ▶ **Westgate Bowling Club, Bridlington (£1,260):** Funding to install five-camera CCTV system to reduce vandalism and abuse towards members and visitors at the bowling club by youths.
- ▶ **Haltemprice Skate Park (£1,500):** Funding towards maintenance and running of Haltemprice Skate Park.
- ▶ **Little Weighton and District Farmwatch (£10,200):** Funding for property marking system and warning stickers, including use of a database, to reassure rural communities.
- ▶ **East Riding Voluntary Action Services (ERVAS) (£19,907):** Grant funding to cover cost of 2 outreach workers and a services coordinator, as well as for activities and technology (laptop and mobile) – aim to engage with Beverley's youth to reduce antisocial behaviour.
- ▶ **Driffield Youth Action (£9,404):** Funding for two Youth Workers for two years, to support vulnerable youths or those involved in anti-social behaviour or the justice system, and provision of positive activities.
- ▶ **Kingfisher Trust, Bridlington (£20,000):** Funding for running costs and maintenance of cafe providing food, other necessities and practical support to homeless and vulnerable people.
- ▶ **East Riding Voluntary Action Services (ERVAS) (£9,938):** Funding for 'war on scams' project in partnership with Humberside police. Regular workshops for community members will be held to disseminate information on how to stay safe and avoid being a victim.
- ▶ **Swinefleet Village Hall (£2,500):** Funding for crime prevention measures at the village hall, including installation of bollards to prevent vehicular access to the oil tank storage area, fencing to prevent access to private gardens from the car park and CCTV for the hall, petrol station, church and surrounding area.
- ▶ **Nacro (£19,813):** Funding to enable continuation of the NACRO intensive engagement programme, working with offenders and those at risk of offending, supporting them to make positive changes in their lives.
- ▶ **Patrington Parish Council (£4,080):** Funding to install CCTV in the market place at Patrington.
- ▶ **Bridlington Club for Young People (£19,923):** Funding for one-to-one support and personal plans for young people at risk of anti-social behaviour or at risk of offending. Provide larger numbers of young people with activities at times when anti-social behaviour takes place.
- ▶ **Bubwith Leisure and Sports Centre (£495):** Funding to improve leisure centre security lighting.
- ▶ **105.3 SEASIDE FM (£9,600):** Funding to contribute to the cost of a freelance reporter/producer, covering issues of interest around supporting victims of crime and reducing vulnerability to crime by keeping the community well informed.
- ▶ **Hornsea Town Council (£2,100):** Funding to continue youth outreach project and provide professional skate board coaching during school holidays, engaging with young people and diverting from potential anti-social behaviour.
- ▶ **The Ashes Playing Field Trust, Howden (£10,000):** Funding to install CCTV at The Ashes Playing Field to reduce incidents of anti-social behaviour in the area.
- ▶ **Stamford Bridge Sports Hall Association (£9,665):** Funding to cover staff costs relating to the expansion of the youth club to provide space to an older age group.

THE ENGAGEMENT TEAM HULL - MATT WRIGHT



HULL
MATT WRIGHT



ENGAGING IN HULL

I have continued to build on my local networks and I'm part of various work streams focused on making the city safer and increasing opportunities for communities to be heard.

The Safer Hull Partnership (Hull's CSP) is growing in influence, working towards reducing domestic abuse and violent behaviour, reducing offending and re-offending, supporting victims and vulnerable people and communities, and tackling substance misuse. They now have a development manager supporting delivery of safety activity. The Board have established a communications and engagement group to raise the profile of work being undertaken and improve the reach of safety campaigns. Over the next year, they will be working towards an Outcome Based Plan, highlighting the difference they are making and continuing to ensure the OPCC funded Hull Crime Reduction Fund (CRF) reached the right not-for-profit organisations, building on a successful bid writing event – funded by the CSP and delivered by Hull CVS in December 2019.

The Police and Crime Plan is built around ensuring communities are empowered and engaged in creating safer neighbourhoods. I actively support individual residents and groups, attending public events and smaller meetings.



This input has identified opportunities for residents to do more to improve their community, highlighting opportunities they can get involved in, promoting access to the Crime Reduction Fund, and improving communication with safety partners allowing them to share concerns.

Funding from our office has allowed development of a role to improve the local safety priority setting process in the city, leading to improvements in the governance and participation. Further work is needed to ensure easier routes for residents to share community safety issues that need addressing by local practitioners and the CSP.

The CSP has invested in environmental improvements in the Danes and Thorpe's area, tackling incidents of stones being thrown at vehicles and supporting enforcement (delayed by Covid-19). They've also invested in diversionary schemes such as the Duke of Edinburgh Scheme, target outreach youth work, and the Healthy Holiday Programmes, addressing concerns from residents about provision for young people in ASB hotspots. Following a spike in arson offences, they have funded a collaboration between Humberside Fire and Rescue and Hull FC Foundation to deliver education in schools on the impact of arson.

THE ENGAGEMENT TEAM HULL - MATT WRIGHT

To make Hull safer, it is vital that residents have confidence in local agencies – the Engagers Network is helping to do just that. Developed by myself, it is a platform for statutory and voluntary community sector (VCS) organisations to improve engagement, campaigns, event attendance and collaboration around funding and training, increasing the reach to the community and practitioners, making residents/service users more aware of what's happening in their city. I am an active member of the Older Peoples Partnership and the Health Champions Network. I also have a visible presence at community events and promote the work of all safety partners and opportunities for the public to get involved. These networks have been vital during lockdown.



I've worked hard to ensure young people are more aware of community safety activity and have a voice, but also know how to keep themselves and others safe through the right communication channels. I have regular involvement with Hull Youth Parliament, the Hull Youth Mayor, the CSP funded Love Staying Safe campaign (by young people for young people) and better links with youth workers in the city.



The Hull Place Board pilot project, which I am part of, has helped to build confidence in safety practitioners through 'Our People, Our Place', improving partnership working and access to services for residents in the Central and Avenues Wards. This is in its infancy, but will in time raise confidence in agencies and improve access to service for residents who most need them. The CSP has also invested in an on-line crime prevention system, bringing together businesses, the police and Hull City Council to track offenders and share information. The Hull City Centre Security Partnership Disc system is proving a big success among city centre traders, dovetailing with existing CCTV, BID radio and phone services to reduce business crime and anti-social behaviour.

Hull remains the most diverse area in the Humber region and I've maintained regular contact with emergent communities, attending key events and activities to ensure residents and communities are supported, and understand how to report issues, escalating emerging concerns to statutory partners. I'm also involved in Making Every Adult Matter (people with multiple complex needs), Humber Modern Slavery Partnership, Looked After Children activity and community safety meetings, which identify opportunities to support some of the most vulnerable.

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"Matt's genuine passion and relentless drive to improve the lives of residents within Hull make him a real asset. The tireless community safety work he does on behalf of the OPCC and the Safer Hull Community Safety Partnership through the use of his vast knowledge of services and provision continues to allow us to forge excellent links and build stronger working relationships with our statutory services and CVS partners within the city."

Lisa Walker, Safer Hull Partnership.

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Domestic Abuse has been a key area of CSP investment, including funding a Domestic Abuse Conference to cascade key information to practitioners across the city, providing additional enhanced adolescent childhood experience training to domestic abuse staff to better support victims, and supporting delivery of a boys early intervention programme through Cornerhouse. They have supported other vulnerable people with investment in modern day slavery training sessions, contributions to an accommodation scheme to reduce reoffending by people leaving prison, promoting better ways to support the city's homeless via an 'Alternative Giving' campaign, and supporting a drink-spiking initiative led by the police in Hull's thriving night time economy to support drinkers.

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"Support from the OPCC has enabled The Warren to continue to support some of the most vulnerable young people in Hull through our counselling and advocacy service. This has allowed us the space and time to respond to the specific needs of some individuals when needed. An example of this is when a member of the team could accompany a very distressed young woman at her appointment with SARC following an extremely serious sexual assault."

Janet Leonard, The Warren

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In 2020-21 I have further work planned to educate residents on the best routes to report community issues, ensuring residents have a voice and influence in setting local priorities, developing opportunities to meet the Commissioner, promoting victims' services, and creating better outcomes for care leavers. This activity and others plans will ensure that Hull continues to deliver against the Police and Crime Plan.



HULL FRAUD FORUM

In 2019-20, the formation of a Hull Fraud Forum was led by myself and the Police Economic Crime Team. Many see fraud as a minor offence, but the emotional harm is significant and amounts being stolen are large. I brought together key statutory and voluntary organisations to highlight the issues and develop a coordinated approach to fraud prevention. Since September 2019, there has been a greater focus on promoting the risks posed by scammers, especially vulnerable people, improving organisational responses to scams and encouraging roll-out of better training on how to spot the signs. Early indications are that awareness has risen, with less people suffering the crime without any support. Our office is also a Friends Against Scams organisation, with all its staff trained.



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"The Hull Youth Voice and Influence Team have had fantastic support from Matt and the OPCC. Funding for the 'Love Staying Safe' campaign has meant that young people from across Hull have received messages on how to stay safe online and on the streets. This campaign has been supported and guided by Matt who has attended meetings with young people and connected us with people to ensure we share the right messages."

Sarah Hatfield, Hull City Council Voice and Influence Team

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THE ENGAGEMENT TEAM HULL - MATT WRIGHT

FUNDING

The Commissioner designated allocation of funding to Safer Hull Partnership to ensure a more local and joined-up approach across agencies and communities in reducing crime and disorder. This has delivered a marked change in how applications are processed and assessed, with funding allocated to address local issues and needs in line with the Police and Crime Plan aims.

2019-20 has seen Hull CSP deliver a total grant approval of £746,376.34 across three funding streams:

	OPCC funding to CSP	2019-20 allocated by CSP	For 2020-21 allocation
Partnership Core Grant Funding (Partner Core services – 1 year)	£350,549	£350,549	£420,104.35
Flexible Partnership Grant funding (partnership projects up to 3 years)	£531,906	£243,003.64	£288,902.36
Crime Reduction Fund Core Grant (Community Projects - 1 year)	£117,000	£117,000	£117,000
Flexible Crime Reduction Fund (Community Projects – up to 3 years)	£113,558	£13,323.70	£100,234.30
Core Grant – Ring-fenced for CSP Business Manager Role	£50,000	-	-
Early Intervention Youth Fund – Central Ward (1 year funding)	£12,500	£12,000	-
Early Intervention Youth Fund – Beverley Road Corridor Project (1 year funding)	£10,000	£10,000	-

PARTNERSHIP CORE GRANT FUNDING (PARTNERS CORE SERVICES – 1 YEAR) 2019-20

The Core Funding agreed by the CSP has contributed to:

- ▶ Two MAPPA Serious Case Reviews
- ▶ Domestic Abuse Conference
- ▶ Domestic Abuse Early Help and Safeguarding Hub Resource
- ▶ Domestic Abuse Partnership ACE Training – to ensure victims are supported effectively and staff are aware of adverse childhood experiences.
- ▶ Cornerhouse Young Male Domestic Abuse Project
- ▶ Hull Adult Safeguarding Board - contribution
- ▶ Hull Children's Safeguarding Partnership – contribution
- ▶ Hull Youth Justice Service – contribution
- ▶ Safer Hull Partnership Officer
- ▶ Thorpes and Danes Community Issue – contribution to larger environmental improvement project.
- ▶ Police Drink Spiking Project
- ▶ National Probation Service Setting Up Home Scheme
- ▶ Airlie Against Arson (Hull FC Foundation and Humberside Fire and Rescue Arson Education Programme)
- ▶ Begging Campaign (promoting alternative giving)
- ▶ Safer Hull Branding
- ▶ PSPO Signage
- ▶ Safe Place Conference – promoting the scheme that provides safe places to vulnerable people in shops, cafes and leisure facilities.

PARTNERSHIP CORE GRANT FUNDING (PARTNERS CORE SERVICES – 1 YEAR) 2019-20

- ▶ Modern Day Slavery Training Workshop
- ▶ Neighbourhood Network - contribution
- ▶ Youth Voice and Influence 'Love Safety Campaign'
- ▶ Bransholme Duke of Edinburgh Project
- ▶ Hull City Council Lifestyle Project Support
- ▶ Our People, Our Place Community Seed Funding
- ▶ Community Bid Writing Event

“Matt is the ultimate connector across the community sector in Hull! The majority of useful information I receive on events, resources, networks and services comes via him and the Engagers Network. This Network is a really useful bridge between statutory and voluntary sectors. His friendly face pops up at all sorts of events across the city. The work he does demonstrates a genuine understanding of partnership.”

Holly Walton, TimeBank Hull and East Riding

FLEXIBLE PARTNERSHIP GRANT (PARTNER PROJECTS UP TO 3 YEARS)

In February 2018, an additional amount of funding became available from the Commissioner, with flexibility to spread claims over additional timeframes. The Flexible Partnership Grant contributed to funding the following projects:

- ▶ **No More Knives School Campaign (2018-19)**
- ▶ **Safer City Centre Projects (2019-20)** – activity designed to make Hull City Centre Safer, including an online information sharing and communication tool for businesses, engagement events on key safety themes and additional proactive patrolling
- ▶ **Targeted Early Health Youth Provision contribution (2019-20)** - targeted youth work in locality based open access provision
- ▶ **Healthy Holidays contribution (2019-20)** – summer campaign providing activities for young people and families

EARLY INTERVENTION YOUTH FUND (EIYF)

In 2019-20, the CSP was allocated £22,500 by the Commissioner as we were successful in our application to the Early Intervention Youth Fund. The following was approved:

- ▶ **Community Engagement and Intelligence Contribution**
- ▶ **CCE citywide awareness campaign** – delayed until Summer 2020

CRIME REDUCTION FUND CORE GRANT (COMMUNITY PROJECTS - 1 YEAR) 2019-20

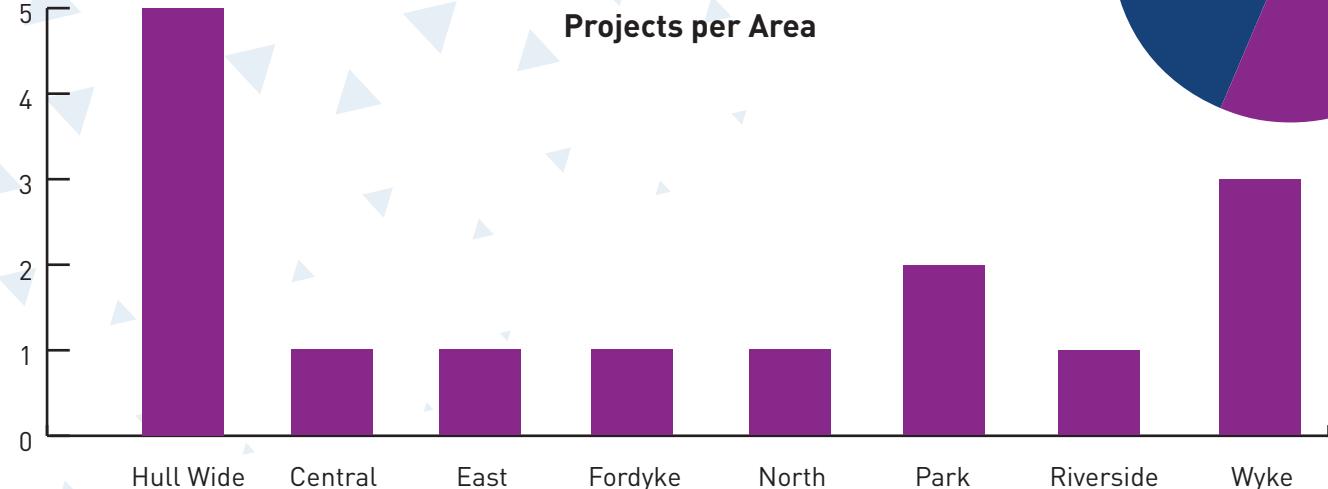
This fund is administered by the CSP and was opened for applications three times in the year, with decisions on funding allocation made by the funding panel consisting of at least five CSP representatives. The panel assessed 44 applications against delivery of both CSP priorities and our Police and Crime Plan. During 2019-20, 13 grants were awarded, totalling £117,000.

THE ENGAGEMENT TEAM HULL - MATT WRIGHT

FLEXI CRIME REDUCTION FUND (COMMUNITY PROJECTS - 1 YEAR)

The CSP were also allocated an additional £117,000 by the Commissioner for 2017-18, to fund projects over 12 months in length. The Neighbourhood Networks project received a further contribution towards the extension of its original 2 year project (the original funding came via the Crime Reduction Fund Core Grant in 2017-18).

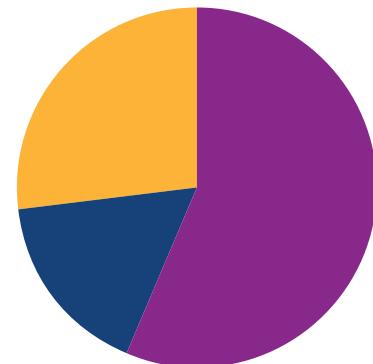
The following charts show distribution of projects across Hull and how Crime Reduction Fund Grants have been distributed across our three Police and Crime Plan aims:



Most grants have been made under Aim 1 of the Police and Crime Plan. One key area is the funding of youth diversionary activity in areas where there was a lack of provision. Some examples:

1. Grant ensuring Local Works provided its Early Intervention Programme in the school holidays as well as term-time.
2. Extending Maxlife's youth provision for the Step-Up Club for 14-25 year olds.
3. Achieve Potential delivering three nights per week of targeted youth engagement activity in the lower Holderness Road area of Hull.

Grants awarded by aim



- **Aim 1:** Deliver increasingly self-sustaining and safe communities in the Humber area
- **Aim 2:** Building confidence in agencies involved in creating safe communities
- **Aim 3:** Provide services to victims and the most vulnerable that meets their needs



4. Part funding of Hull and District Angling Association's summer weekly coached angling sessions at Oak Road Pond and Willows Pond following its success in 2019.
5. Spin Off Productions commissioned to develop community plays about fraud to perform across Hull to key audiences as part of the Hull Fraud Forum.
6. Grant to Rooted in Hull, ensuring the site can support more community projects with investment in their outside shelter and contributions to targeted work with people on probation, diverting them from future offending.

Another key part of creating safer communities is environmental improvement. Some examples:

1. CSP funding for Berkley Neighbourhood Watch linking in with other community groups to improve a bike track in the area. They've undertaken litter picks, planting new wild flowers and other vegetation, and developing community pride in the area (delayed by Covid-19 but work is on-going).
2. Grant given to Artlink Community Art Centre as a contribution to the Spring Bank True Colours project. This has seen the community working together to agree murals, areas to invigorate and improved lighting. All this is designed to make the area feel more loved and respected.



The Neighbourhood Networks project continues to build confidence in agencies through their communication channels, events and projects. They are working with Safer Hull Partnership to develop better channels for feeding in community concerns to shape local ward priorities. The community groups supported by them highlight the importance of cultivating and supporting these groups.

The Open Doors project were provided a grant to deliver additional inputs, from key safety partners and funded workers, for refugee and asylum seekers to support them in staying safe and increasing their confidence in authorities.

Three awards have been made which provide services to victims and the most vulnerable that meet their needs:

1. Off Ploy offered targeted mentoring to get those with criminal convictions back into meaningful, mentored and sustainable employment in the Foredyke area after identifying this as a gap in provision.
2. Safer Hull Partnership funded a Together Women Project pilot aimed at breaking the cycle of domestic abuse and offending by women with mental health issues, substance misuse and offending, and who are also victims of domestic abuse.
3. Community Integration and Advocacy Centre were funded to offer free immigration advice or rights to work for people without recourse to public funds, including victims of modern slavery, trafficking and domestic abuse.





The team from Humberside OPCC – Finalists in Hull & East Yorkshire Business Awards 2019



HUMBERSIDE
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