



## Humberside OPCC Commissioning Strategy 2023 – 2028

### What is Commissioning?

**Commissioning** – “the process of specifying, securing, and monitoring services to meet people’s needs at a strategic level. This applies to all services, whether they are provided by OPCC, the local authority, NHS or other public agencies or by the private or voluntary sectors”.

The OPCC works within a commissioning framework that is based upon four key performance management elements - **analyse, plan, do and review** - and assumes that all of the four elements are sequential and of equal importance i.e. commissioners and contractors should spend equal time, energy and attention on the four elements.



A key principle of the model is that the commissioning process should be equitable and transparent, and open to engagement from all stakeholders via an on-going dialogue with service users and providers. Hence the public, service users and carers are placed at the centre of the model.

Having a deep understanding of our communities is at the heart of all commissioning practises within the OPCC, this starts with a comprehensive assessment and analysis of community need, systematically collecting and analysing information to identify who is at risk, why, and what can be done about it, through direct engagement and involvement of service users, helping us to understand the needs of the community is the first stage in the commissioning process.

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**OPCC Commissioning Framework**

We work to the following definitions for the lifetime of this Framework so that a shared terminology and understanding evolves across the organisation and between its partners:

- Locally led and listening to the public, partner organisations and providers
- Signalling future priorities for the OPCC
- Presentation and influencing
- Organisational development and joint Commissioning
- Partnership agreements and information management
- Partner relations, enquiry response, feedback, evaluation, data quality assurance, transparency, accountancy

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- Engaging with public and the voice of those who are seldom heard, and addressing the needs of all relevant stakeholders - negotiation and brokering
- Partnership liaison, ensuring a meaningful exchange of key data and analysis of information (of both quantitative and qualitative information) and research, including data quality assurance
- Information analysis, predictive modelling; process mapping; ratio analysis; risk assessment; social modelling; scenario planning; needs analysis; statistical analysis; variance analysis.

**PLAN**

<p><b>Involve frontline specialists in strategic planning and service design</b></p>	<ul style="list-style-type: none"> <li>•Resident/stakeholder relations/ engagement; •Relationship building</li> <li>•Focus Groups and Survey management •Effective presentation and influencing</li> <li>•Operational and project management to implement new ways of working</li> </ul>
<p><b>Prioritise investment</b></p>	<ul style="list-style-type: none"> <li>•Database and knowledge management •Prioritisation, predictive modelling; process mapping; ratio analysis; risk assessment; market segmentation; ‘what if?’ scenarios; simulation tools; spreadsheets; statistical analysis; variance analysis</li> <li>•Programme budgeting and marginal analysis - transparent investment decision making</li> </ul>

<p>Promote improvement and innovation</p>	<ul style="list-style-type: none"> <li>•Relationship management</li> <li>•Information management</li> <li>•knowledge and intelligence share - including stakeholders, current and potential providers</li> <li>•Project management, assisting providers in delivery</li> <li>• innovative practice</li> <li>•Negotiation and specification skills</li> <li>• Presentation and influencing.</li> </ul>
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<p>Promote improvement and innovation</p>	<ul style="list-style-type: none"> <li>Stakeholder liaison and information sharing</li> <li>•Legal and regulatory requirements relevant to tendering and contracting</li> <li>•Negotiation enforceable and fair contracts and specifications</li> <li>•Contract and performance management</li> </ul>
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- Financial management including financial planning and forecasting, management accountancy and financial governance.
  - Business-case modelling and programme budgeting, impact, and risk assessment
  - Market Stimulation, establishing and developing formal and informal relationships with existing and potential providers, residents, communities, stakeholders, workforce.
  - Signalling future priorities, needs and aspirations.
  - analysis and monitoring (including gap analysis); risk assessment and management; market segmentation; simulation.

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- Project and contract management, including change management, negotiation, and influence.
  - Evaluation and Continuous Improvement
  - Stakeholder liaison
  - Quality assurance
  - Accountancy.

**Why We commission and What we want to achieve**

Our vision for Commissioning to support victims, cut crime and serve the public:

We take evidence led Public Health approach to commissioning. A learning organisation that delivers better outcomes in local health, justice, policing and partnerships, ultimately increasing public safety, reducing the effects of crime, and disorder and improving the safety in the community in which we serve. <https://www.humberside-pcc.gov.uk/Our-Work/Police-and-Crime-Plan.asp>

Humberside Office for the Police and Crime Commissioner provides collective local leadership on crime, justice and community safety, which in essence is the key to cutting crime and improving outcomes for local people. We commission services to support victims and reduce the impact of crime and disorder within the local community, the right connections are required to be in place with other local strategic and commissioning frameworks. For instance, health commissioning arrangements, Health and wellbeing boards, domestic abuse boards, community safety partnerships, Public Health teams are vital partners for commissioners given their role in determining joint needs assessments against which integrated care boards commission services, working in collaboration to achieve shared local outcomes based on the analysis of need and demand

### **Future Opportunities**

[Click here to access the tender portal for Humberside.](#)