

# North Lincolnshire Engagement Officer

## Update November 2019

### 101 System

The 101 system is a national system that has been imposed on all forces. Humberside Police have been working hard to improve the service by changing staff levels, shift patterns, queue buster and performance measures. The team are based in Hessle near Hull. If you would like to attend to see what happens inside the force control room members of the Senior Leadership Team facilitate visits on Thursday evenings and Sundays.

Get in touch if you are interested in visiting,  
[Claire.Welford@humberside.pnn.police.uk](mailto:Claire.Welford@humberside.pnn.police.uk)

- ⇒ **Average 1500 calls to the Humberside Police per day (400 of which are 999)**
- ⇒ **Average Call Length for 999 and 101 Incident is 10m 16s for 101 Crime is 23m 04s (Sept18—Aug19)**

### Laughing Gas: Nitrous Oxide

Partners have been receiving reports for a number of months about a perceived increase in discarded Nitrous Oxide canisters (pictured). This is not something that needs to be reported via 101. If you know who is using/supplying them you can contact your local policing team or Safer Neighbourhoods in the council. If there is a littering issue this should be raised with the council. The canisters are sold for use primarily in the food industry so selling them is not

illegal and they can be picked up through legitimate websites. Inhalation of the gas directly can lead to death and there are other risks with its use such as loss of blood pressure, fainting, heart attack and difficulty breathing. Risks increase if used with alcohol. The effects are short lasting around 15 minutes which is why you will often see dozens of discarded canisters.



### What is the Engagement Officer role?

My role is to engage with local communities to help identify local priorities, understand issues and support agencies to identify good practice and improvements. I am not a representative of the police to the public but rather the voice of the public to the police and other agencies involved in Community Safety. I am able to guide people who to direct their enquiries at for specific issues and find out more information about various processes to help manage expectations of the public. By doing this my role contributes to building confidence in local agencies involved in Community Safety.



## Rural Crime Advisory Panel

Following a Humberside Police Conference in 2018 a Rural Crime Advisory Panel was established with partner agencies and members of the public to consider how to tackle rural crime, share information across networks and improve confidence of rural communities in all agencies involved with community safety.

The group have representation from Humberside Police, Humberside Fire, Safer Roads Humber, Office of Police and Crime Commissioner, Local Authorities, NFU and members of the public who live, work or have an interest in issues affecting the rural communities.

If this is something you'd like to be involved in we are always looking for volunteers to join us.

**We would like to hear from rural councils regarding the top two community safety issues in your area . Please contact myself [Claire.welford@humberside.pnn.police.uk](mailto:Claire.welford@humberside.pnn.police.uk)**

## Domestic Abuse

Violent crime is often reported in the media as a public crime, between 30-50% will be domestic abuse if not more in some areas. There are a range of services to support people suffering from domestic abuse in North Lincolnshire The Blue Door is available via their Helpline: 0800 197 47 87 or main office: (01724) 841 947. They are also able to support women to access the refuge where necessary in a safe area which could be outside of North Lincolnshire. There is also support available from the Sexual Assault Referral Centre (in Hull) they are available 24/7 on 0330 223 0181 for advice and support. You don't have to talk to the police to access the service and they will keep samples at your request for up to 7 years.

If you are a perpetrator of domestic abuse there is a new perpetrator programme being rolled out soon to support behaviour change.

If you are a relative, friend or colleague of someone and have concerns about how they are treated you can under Clare's Law make a request for any relevant information to be shared with the person at risk via the Humberside Police Website or 101. You will not be notified of the progress of this.

If you are concerned about how a new partner is behaving you can also make the request of Humberside Police and if there is any relevant information held it will be shared with yourself.

**Community Speed Watch Update:** The scheme is now up and running in North Lincolnshire with two sites live. The aim of the scheme is primarily education to change driver behaviour with no fines or points being awarded.

### Humberside Wide Update for November 2019

Hours monitored = 22 hours across 14 sites. 4477 vehicles surveyed.

Vehicles exceeding speed limit and issued letters = 145

First letters issued = 120, Second letters issued = 5 (20 VRMs were not recorded correctly)

Top speed recorded = 49mph in a 30mph zone

Uptake has been brilliant and another 3 will be trained in the new year.