

**OFFICE OF THE POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE
DECISION RECORD**

Decision Record Number **45/2023**

Title: **A&E Navigators – North bank**

Executive Summary (This will be published):

VPP colleagues have been working with partners to plan implementation of an A&E Navigator service on the north bank of the Humber. It is proposed that we undertake a direct award to Change Grow Live (CGL) for provision of a pilot project to implement and initiate the delivery of A&E Navigator services within Hull Royal Infirmary.

A&E Navigator programmes place a case worker, called a 'navigator', in hospital emergency rooms to support young people with a violence-related injury. Programmes can recruit navigators from a range of backgrounds including youth work, social work, nursing, probation, and medicine. Navigators try to develop trusting relationships with the injured young people, provide informal mentoring, and help them access services.

The public health team within Hull City Council currently commission a contract for a Drug and Alcohol Recovery Treatment System within hospital/A&E settings across the city.

Based on current contractual values for the service being delivered by CGL, the pilot would cost £20,000.

Background Report: Open

Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above decision has my approval.

Signature



Date 30/11/2023

**POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE**

SUBMISSION FOR: DECISION

OPEN

Title: A&E Navigator services for Humber North bank

Date: 23/11/2023

1. Executive Summary

VPP colleagues have been working with partners to plan implementation of an A&E Navigator service on the north bank of the Humber. It is proposed that we undertake a direct award to Change Grow Live (CGL) for provision of a pilot project to implement and initiate the delivery of A&E Navigator services within A&E and hospital settings in Hull.

A&E Navigator programmes place a case worker, called a 'navigator', in hospital emergency rooms to support young people with a violence-related injury. Programmes can recruit navigators from a range of backgrounds including youth work, social work, nursing, probation, and medicine. Navigators try to develop trusting relationships with the injured young people, provide informal mentoring, and help them access services.

The public health team within Hull City Council currently commission a contract for a Drug and Alcohol Recovery Treatment System within hospital/A&E settings across the city.

2. Recommendation(s)

It is recommended that providing a short-term contract to Change Grow Live will allow for the development of a pilot A&E Navigator service. CGL are already operating a service within the hospital which will provide the required access to the setting and systems.

3. Background

The Humber Violence Prevention Partnership (VPP) is a Home Office-funded Violence Reduction Unit (VRU), established in summer 2022. VRUs exist to lead and co-ordinate the local response to preventing and reducing serious violence, through utilising a public health approach to work with local partners. This includes the Police and Crime Commissioner, Humberside Police,

Humber Council authorities, Youth Offending Teams, the local NHS Integrated Care Board, the OHID and the Probation Service.

VRU's are required to fund the delivery of interventions that can be proven to deliver the most impact for vulnerable young people. To identify 'what works', the Humber VPP draws on the experience of others, specifically the YEF toolkit. The toolkit provides details of interventions that have been subjected to rigorous evaluation to demonstrate impact.
<https://youthendowmentfund.org.uk/toolkit/>

As per the VPP Delivery Plan for 2023/24, funding has been allocated to deliver A&E Navigator provision within emergency departments across the Humber.

Initial discussions with partners including Hull City Council and the Integrated Care Board explored a clinically led approach to A&E Navigator delivery. This would involve a secondment exercise of NHS clinical staff into navigator roles to develop and implement the service, initially on the North bank within Hull Royal Infirmary.

However, due to a staffing change and associated limited resource within the hospital, running a secondment process was not possible.

VPP colleagues and partners have thus explored other options for delivery.

4. Options

1) Do not deliver A&E Navigator service in the Humber

VRU funding has already been allocated to this service. Failure to deliver the service would result in VRU programme underspend and return of earmarked funds to the Home Office.

2) Deliver clinically led A&E Navigator service in the Humber

This approach requires a secondment exercise to be undertaken by the NHS to appoint staff to roles within the emergency department. Due to staffing changes and other pressures in the NHS trust, this is not currently feasible.

3) Open tendering exercise

This approach would see an open tendering exercise for a provider to deliver the service.

As this is a new service, we are seeking a short-term 3-month pilot to better inform our requirements and confirm feasibility before proceeding to commissioning. It is unlikely that this would be an attractive commercial prospect to a provider without existing capacity and relationships within the A&E setting, and the short time period would pose a risk to deliverability.

Were a longer contract to be let now, we would have less ability to revise the approach after an initial pilot. The contract period would also be out of sync with other A&E-based provision, meaning the opportunity to join this up would be missed.

- 4) Utilise existing organisational capacity and service provision to deliver VCS led A&E Navigator service in Hull (preferred option)

Working with partners at Hull City Council, we have identified that CGL are already delivering an aligned service for drug and alcohol recovery in Hull. They could quickly deploy staff to develop the navigator service for a 3-month period (January-March). They have an existing relationship with the NHS Trust, access to appropriate systems etc and benefits to be gained from shared delivery and development of contracts.

Utilising this for a short-term pilot would support us to confirm feasibility, further develop our requirements, and enable future alignment of commissioning with Hull City Council.

5. Financial Implications (Seek financial advice from Chief or Deputy Chief or Deputy Chief Finance Officer)

Provision has been made for the delivery of this service in this year's VRU budget.

6. Legal Implications (Seek advice from Legal Services)

N/A

7. Driver for Change/Contribution to Delivery of the Police and Crime Plan

The OPCC has been awarded VRU funding. Delivery of A&E Navigators is included in the Humber Violence Prevention Partnership implementation plan.

8. Equalities Implications (Have due regard to the Public Section Equality Duty)

Service delivery will be provided through existing public sector let contracts, with appropriate equality and diversity considerations in place.

9. Consultation

The following have been consulted during the development of the approach and are supportive of the preferred option:

- Chief Executive
- VPP Board (delegated authority)
- VPP Director
- Public health consultant - VPP
- Asst. Director Safer Hull – Hull City Council
- Director Nursing & Quality - NHS Humber and North Yorkshire Integrated Care Board (ICB)

10. Media information (Seek advice from Head of Communications)

As delivery of this service will be delivered to those admitted to hospital, there is no requirement to promote it through the media. Awareness of the provision will however be referenced in the VPP's ongoing stakeholder media and communications.

11. Background documents (This will be published if open)

None.

12. Publication

Open

13. DPIA considered (Data Protection Officer will complete full checklist – see attached)

DPIA and data sharing arrangements to be completed on award of contract.