

**OFFICE OF THE POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE
DECISION RECORD**

Decision Record Number **46/2023**

Title **A&E Navigators – Humber south bank**

Executive Summary

VPP colleagues have been working with partners to plan implementation of an A&E Navigator service on the south bank of the Humber. It is proposed that we undertake a direct award to Blue Door for provision of a pilot project to implement and initiate the delivery of A&E Navigator services within NLAG NHS Trust hospital settings.

A&E Navigator programmes place a case worker, called a 'navigator', in hospital emergency rooms to support young people with a violence-related injury. Programmes can recruit navigators from a range of backgrounds including youth work, social work, nursing, probation, and medicine. Navigators try to develop trusting relationships with the injured young people, provide informal mentoring, and help them access services.

Blue Door are currently working with NLAG NHS Trust to provide domestic abuse coordination within their hospital settings.

Based on comparable salary values, providing 2.5FTE posts to undertake the pilot initiation and development of the A&E Navigation service would cost £29,999.

Background Report: Open

Police and Crime Commissioner for Humberside

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with my code of conduct.

Any such interests are recorded below.

The above decision has my approval.

Signature



Date 30/11/2023

**POLICE AND CRIME COMMISSIONER
FOR HUMBERSIDE**

SUBMISSION FOR: DECISION

OPEN

Title: A&E Navigator services for Humber South bank

Date: 23/11/2023

1. Executive Summary

VPP colleagues have been working with partners to plan implementation of an A&E Navigator service on the south bank of the Humber. It is proposed that we undertake a direct award to Blue Door for provision of a pilot project to implement and initiate the delivery of A&E Navigator services within NLAG NHS Trust hospital settings.

A&E Navigator programmes place a case worker, called a 'navigator', in hospital emergency rooms to support young people with a violence-related injury. Programmes can recruit navigators from a range of backgrounds including youth work, social work, nursing, probation, and medicine. Navigators try to develop trusting relationships with the injured young people, provide informal mentoring, and help them access services.

Blue Door are currently working with NLAG NHS Trust to provide domestic abuse coordination within their hospital settings.

2. Recommendation(s)

It is recommended that providing a short-term contract to Blue Door will allow for the development of a pilot A&E Navigator service. Blue Door are already operating a service within the NLAG NHS Trust hospitals which will provide the required access to the settings and systems.

3. Background

The Humber Violence Prevention Partnership (VPP) is a Home Office-funded Violence Reduction Unit (VRU), established in summer 2022. VRUs exist to lead and co-ordinate the local response to preventing and reducing serious violence, through utilising a public health approach to work with local partners. This includes the Police and Crime Commissioner, Humberside Police, Humber Council authorities, Youth Offending Teams, the local NHS Integrated Care Board, the OHID and the Probation Service.

VRU's are required to fund the delivery of interventions that can be proven to deliver the most impact for vulnerable young people. To identify 'what works', the Humber VPP draws on the experience of others, specifically the YEF toolkit. The toolkit provides details of interventions that have been subjected to rigorous evaluation to demonstrate impact.
<https://youthendowmentfund.org.uk/toolkit/>

As per the VPP implementation plan for 2023/24, funding has been allocated to deliver A&E Navigator provision within emergency departments across the Humber.

Initial discussions with partners including Hull City Council and the Integrated Care Board concluded that a clinically led approach to A&E Navigator delivery would be preferred. This would involve a secondment exercise of NHS clinical staff into navigator roles to develop and implement the service, initially on the North bank within Hull Royal Infirmary.

Unfortunately, due to a staffing change and associated limited resource within the hospital, running a secondment process was not possible.

VPP colleagues and partners have thus explored other options for delivery.

4. Options

- 1) Do not deliver A&E Navigator service in the Humber

VRU funding has already been allocated to this service. Failure to deliver the service would result in VRU programme underspend and return of earmarked funds to the Home Office.

- 2) Deliver clinically led A&E Navigator service in the Humber

This approach requires a secondment exercise to be undertaken by the NHS to appoint staff to roles within the emergency department. Due to staffing changes and other pressures in the NHS trust, this is not currently feasible.

- 3) Open tendering exercise

This approach would see an open tendering exercise for a provider to deliver the service.

As this is a new service, we are seeking a short-term 3-month pilot to better inform our requirements and confirm feasibility before proceeding to

commissioning. It is unlikely that this would be an attractive commercial prospect to a provider without existing capacity and relationships within the A&E setting, and the short time period would pose a risk to deliverability.

Were a longer contract to be let now, we would have less ability to revise the approach after an initial pilot. The contract period would also be out of sync with other A&E-based provision, meaning the opportunity to join this up would be missed.

- 4) Utilise existing organisational capacity and service provision to deliver VCS led A&E Navigator service in NLAG NHS Trust. (preferred option)

Working with partners at NLAG NHS Trust, we have identified that Blue Door are already delivering an aligned service for a DA coordinator in south bank hospital settings. They could quickly deploy staff to develop the navigator service. They have an existing relationship with the NHS Trust, access to appropriate systems etc and there are benefits to be gained from shared strategic approach of the DA coordination project.

5) Financial Implications (Seek financial advice from Chief or Deputy Chief or Deputy Chief Finance Officer)

Provision has been made for the delivery of this service in this year's VRU budget.

6) Legal Implications (Seek advice from Legal Services)

N/A

7) Driver for Change/Contribution to Delivery of the Police and Crime Plan

The OPCC has been awarded VRU funding. Delivery of A&E Navigators is included in the Humber Violence Prevention Partnership implementation plan.

8) Equalities Implications (Have due regard to the Public Sector Equality Duty)

Service delivery will be provided through existing public sector let contracts, with appropriate equality and diversity considerations in place.

9) Consultation

The following have been consulted during the development of the approach and are supportive of the preferred option:

- Chief Executive
- VPP Board (delegated authority)
- VPP Director

- Public health consultant - VPP
- Asst. Director Safer Hull – Hull City Council
- Director Nursing & Quality - NHS Humber and North Yorkshire Integrated Care Board (ICB)
- NLAG NHS Trust

10) **Media information (Seek advice from Head of Communications)**

As delivery of this service will be delivered to those admitted to hospital, there is no requirement to promote it through the media. Awareness of the provision will however be referenced in the VPP's ongoing stakeholder media and communications.

11) **Background documents (This will be published if open)**

None

12) **Publication**

Open

13) **DPIA considered (Data Protection Officer will complete full checklist – see attached)**

DPIA and data sharing arrangements to be completed on award of contract.